



Sustainability Report

2024



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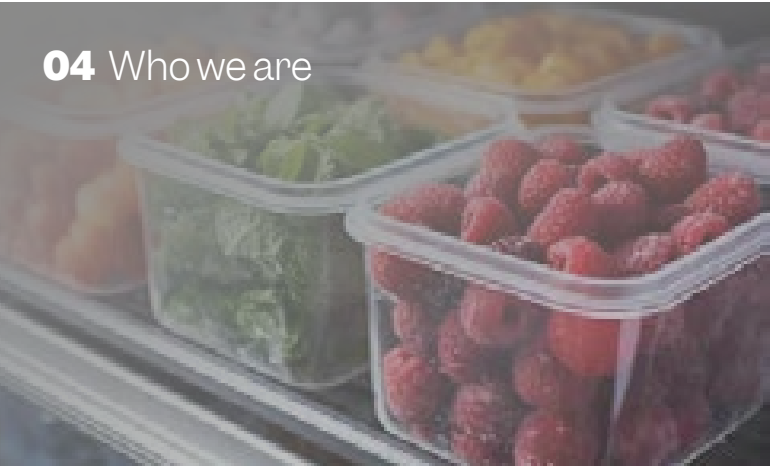
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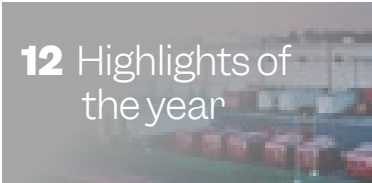
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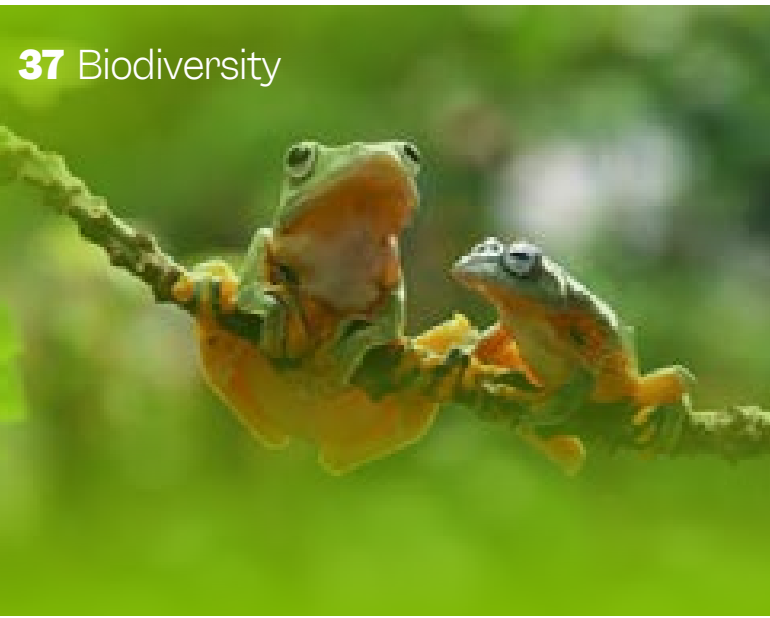
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A Letter from our President

Sustainability has long been at the heart of our mission, and we are increasingly committed to integrating it into all aspects of our business.



Alejandro Llovera
Chief Executive Officer

From reducing our environmental footprint to fostering a diverse and inclusive workforce, we recognize that sustainability is a journey that requires constant innovation, collaboration, and a deep sense of responsibility.

We are pleased to report the following milestones in our sustainability journey.

We have successfully reduced our Scope 1 and Scope 2 emissions by 4% from the year before and 24% from baseline through optimization of our business footprint, implementation of energy efficiency measures, renewable energy sourcing, and other initiatives.

Our waste efforts have resulted in 7% decrease in waste generating across our operations. Also during 2024, we gained full ownership of Clear Path Recycling, LLC.

A recycling facility located in Fayetteville, NC, further reinforcing our commitment to contributing to a circular economy.

On the water stewardship front, although our water intake numbers show an increase, we are working on identifying water reduction initiatives, focusing on those facilities located in areas with high water stress and/or scarcity. In 2024, from actions implemented in our Mexico and Brazil regions, we can save over one million cubic meters of water annually.

Alpek Polyester remains committed to fostering a safe and healthy workplace for all employees and contractors. Our strong safety culture is reflected in the continuous monitoring of safety performance and the implementation of proactive risk management practices.

Despite an increase in overall operations and workforce exposure hours, we maintained a strong safety performance with no fatal accidents in 2023 or 2024, and continued reductions in serious incidents among contractors. We also strengthened our focus on leading indicators such as behavior-based safety programs, hazard identification, and site-level training.

Sustainability and quality go hand in hand. Our commitment to delivering consistently high-quality products reflects not only our operational excellence, but also our dedication to meeting the evolving expectations of our customers and stakeholders. Customer complaints rate decreased 39% for our virgin

resin business compared to the previous year. Our commitment to fostering a diverse and inclusive workplace is reflected in the growing diversity of our leadership team and the implementation of programs aimed at supporting equal opportunity for all employees.

While we are proud of the progress we've made, we know that there is still much work to be done. Our sustainability strategy is built on continuous improvement, and we are committed to further advancing our environmental, social, and governance practices.

In the year ahead, we will focus on: Expanding our efforts to combat climate change by enhancing our renewable energy strategy and exploring innovative technologies that reduce emissions. Upgrading our SBTi commitment for cutting air emissions which will represent almost double of our current GHG reduction ambition. Strengthening our commitment to supply chain sustainability, ensuring that our partners share our values and meet our high standards for social and environmental performance. Enhancing stakeholder engagement, ensuring that we listen and respond to the needs of our customers, employees, communities, and investors.

I invite you to read through this report, where you will find a detailed account of our sustainability performance, key initiatives, and future goals.

Who we are

Our Purpose

To provide sustainable packaging solutions to improve people's everyday lives.



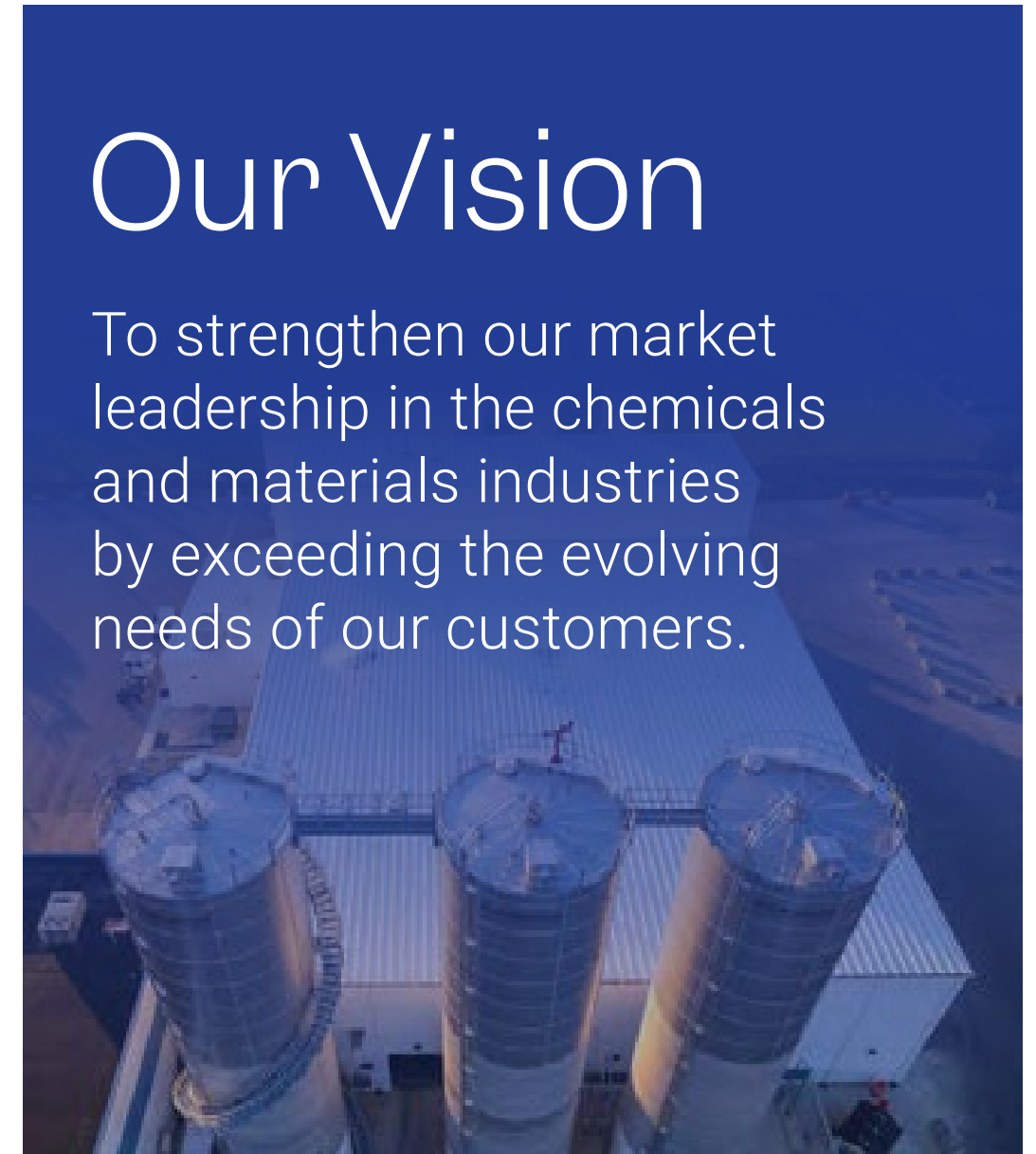
Our Mission

To excel at improving everyday lives delivering better and more responsible solutions through chemistry and materials.



Our Vision

To strengthen our market leadership in the chemicals and materials industries by exceeding the evolving needs of our customers.



Products and Services

At Alpek Polyester, we recognize the growing consumer demand for environmentally responsible products and the expectation that manufacturers adopt more sustainable materials. In response, we are committed to embedding sustainability across all aspects of our products and services, aiming to reduce environmental impact while continuing to meet our customers' needs.

Polyethylene Terephthalate (PET) is a versatile and innovative plastic widely used across diverse applications, ranging from food and beverage packaging—such as water and soft drink bottles—to medical products. Its unique properties and adaptability make PET a preferred material for a broad range of end uses.



- > Pharmaceuticals
- > Refillable
- > Alcohol Beverages



- > General Purpose
- > Carbonated soft drinks
- > Polyester staple fiber
- > Water



- > Cosmetics & Personal Care
- > Thermoform
- > Heat set



- > Recycled PET
- > Custom
- > Extrusion Blow Molding
- > Dairy Product

Purified Terephthalic Acid: PTA



Purified Terephthalic Acid (PTA) is a key building block in the manufacture of a wide range of essential products—most notably, polyester used in packaging, textiles, and industrial applications. PTA plays a critical role not only in making PET and Polyester Staple Fiber (PSF), but also in the creation of coatings, adhesives, and performance materials found in many other everyday items.

At Alpek Polyester, our advanced technology, optimized logistics, and decades of field experience have made us a global leader in PTA production—and the largest producer in the Americas. PTA is also the foundation of our innovative Laser+® family of PET resins and fibers, designed to meet the evolving needs of customers for both performance and sustainability.



PTA plant, Altamira, Tamaulipas, Mexico



PTA production facility, Columbia, South Carolina, US

Polyethylene Terephthalate Resin: PET Resin

Polyethylene Terephthalate (PET) is a versatile, lightweight, and food-safe material widely used to produce bottles, containers, and packaging for beverages, food, personal care, and household products. Its strength and clarity make PET the material of choice for many of the world's leading brands.

Beyond its performance, PET stands out as the most recycled plastic in the world—a critical advantage in building a more circular economy. Its recyclability supports closed-loop systems where used PET is collected, processed, and transformed back into new products, reducing waste and conserving resources.

Alpek Polyester operates strategically located PET production facilities across the Americas. Our U.S. operations primarily serve North American markets, with additional capacity in Mexico supporting both domestic and U.S. demand.

In South America, our assets in Argentina and Brazil serve the Mercosur region. Exports beyond the Western Hemisphere are minimal, reinforcing our commitment to regional supply chains and reducing emissions.



PET production facility, Zarate, Argentina

Octal DPET® Sheet

DPET® Sheet is a high-tech, next-generation, fully recyclable and sustainable alternative to traditional PET sheet, developed using our exclusive Octal DPET® technology. By eliminating five energy-intensive stages found in conventional PET manufacturing, this breakthrough process significantly reduces carbon emissions and resource use—making it the most sustainably produced PET sheet available today.

But DPET® delivers more than environmental benefits. It sets a new standard in clarity, consistency, and performance. Known for its exceptional visual appeal and mechanical strength, DPET® sheet enables precise thermoforming, allowing designers greater freedom to create durable, eye-catching packaging that holds its shape. Available in custom colors, it offers both branding flexibility and functional excellence.

DPET® sheet helps our brand and retail partners meet rising consumer expectations for responsible packaging—without compromising on quality, reliability, or cost. Delivered on time and built to perform, DPET® sheet is ideal for food, beverage, and a wide range of consumer product applications.

Octal rDPET® Sheet combines high performance with meaningful environmental impact—delivering packaging solutions that support a circular economy without compromising quality. Designed for applications such as thermoformed trays and printed, folded, or glued cartons, rDPET® is engineered from 100% prime-grade DPET® and enhanced with recycled content derived from post-consumer PET through an unmatched and proprietary depolymerization process.

This advanced technology breaks down PET waste into its original monomers, allowing us to rebuild it into new polymer chains that match the strength, clarity, and consistency of virgin material. The result is a recycled-content sheet with virtually no trade-offs in visual or mechanical properties—helping our customers meet growing environmental demands while maintaining the highest product standards.

With greater thermoforming efficiency, reduced material waste, and a lower carbon footprint, Octal rDPET® empowers brands to deliver sustainable packaging that performs—both on the shelf and in the supply chain.

Octal rDPET® Sheet

Laser+[®] CSD CARBONATED CONTAINER PET RESIN
Laser+[®] HS HEAT-SET CONTAINER PET RESIN
Laser+[®] CF CARPET FIBER PET RESIN
Laser+[®] W WATER CONTAINER PET RESIN

Laser+[®] C CUSTOM CONTAINER PET RESIN
Laser+[®] RF REFILLABLE CONTAINER PET RESIN
Laser+[®] GP GENERAL PURPOSE PET RESIN
Laser+[®] T THERMOFORM PET RESIN

Laser+[®] PET Resins comply with strict food contact regulations, including requirements from authorities such as the U.S. FDA, and are approved for use in many global markets. This ensures they are safe and reliable for applications in food, beverage, and other packaging.

Integrating Recycled Content with PerPETual[®] and Laser+[®] Resins

We proudly produce and sell 100% recycled PET flakes and pellets under our PerPETual[®] Recycled PET Resin brand—offering a high-quality, circular solution for customers seeking to reduce their environmental footprint.

PerPETual[®] rPET flakes and pellets can be seamlessly integrated into your operations, allowing you to increase recycled content in end-use products. They can be mechanically blended with 100% virgin Laser+[®] PET Resin or with Laser+[®] rPET Resins that already include recycled content—enabling even higher levels of sustainability in your final packaging or product line.

By choosing PerPETual[®], our partners are actively supporting closed-loop systems, reducing reliance on virgin resources, and contributing to a more circular plastics economy.

Perpetual[®]
RECYCLED PET RESIN

Laser+[®] rCSD
CARBONATED CONTAINER PET RESIN
WITH RECYCLED CONTENT

Laser+[®] rHS
HEAT-SET CONTAINER PET RESIN
WITH RECYCLED CONTENT

Laser+[®] rCF
CARPET FIBER PET RESIN
WITH RECYCLED CONTENT

Laser+[®] rC
CUSTOM CONTAINER PET RESIN
WITH RECYCLED CONTENT

Laser+[®] rRF
REFILLABLE CONTAINER PET RESIN
WITH RECYCLED CONTENT

Laser+[®] rW
WATER CONTAINER PET RESIN
WITH RECYCLED CONTENT



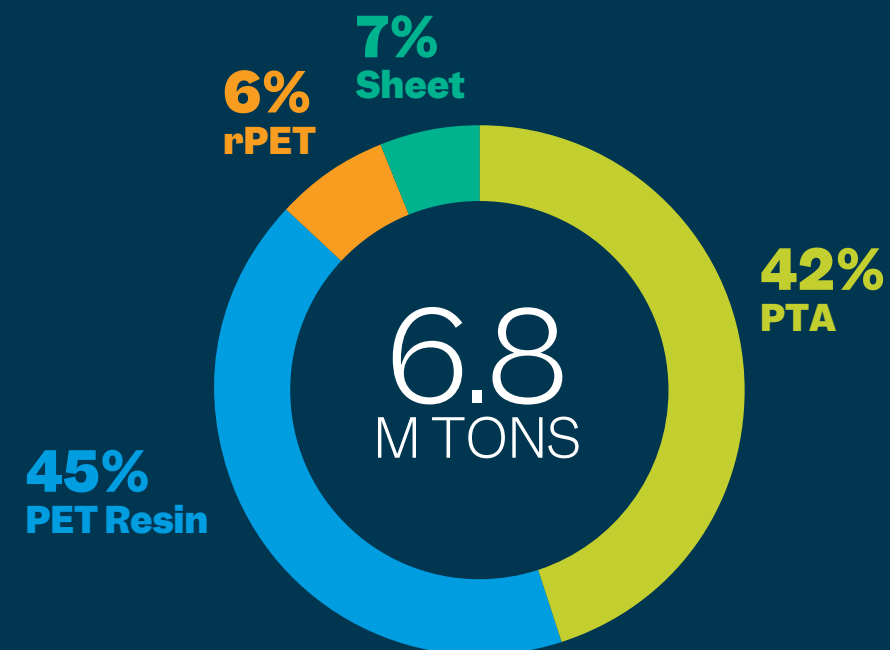
Our Global Business Footprint

In the last few years, Alpek Polyester has expanded its production capacity into the Middle East and its total worldwide capacity (PET, rPET, PTA) to over 6.8 million tons and extended its reach into new market segments like PET sheet.

9
Countries

18
Plants

+3,700
Employees worldwide



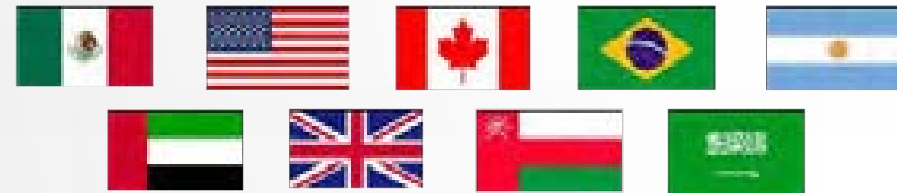
Alpek Polyester Capacity Growth

OPERATIONS

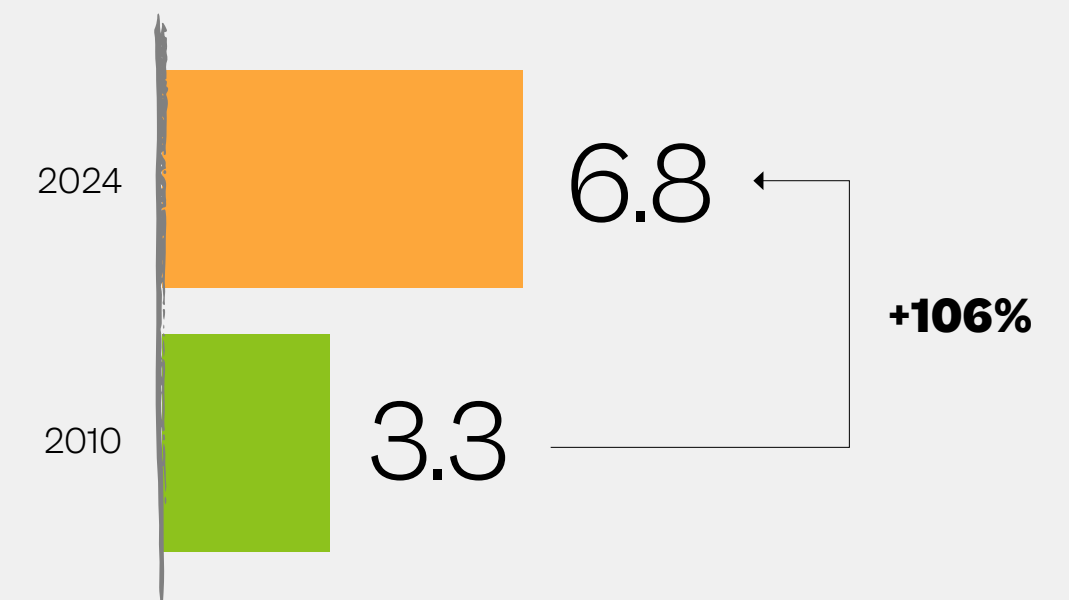
2010 6 sites 3 countries



2024 18 sites 9 countries



TOTAL CAPACITY (MTONS)



2011



PTA & PET acquisition
(USA)

2014

CabelmaPET

rPET ACQUISITION
(ARGENTINA)

2016



PET acquisition
(Canada)

2018



PTA & PET acquisition
(Brazil)

2019



PET acquisition (UK)
rPET acquisition (USA)

2021



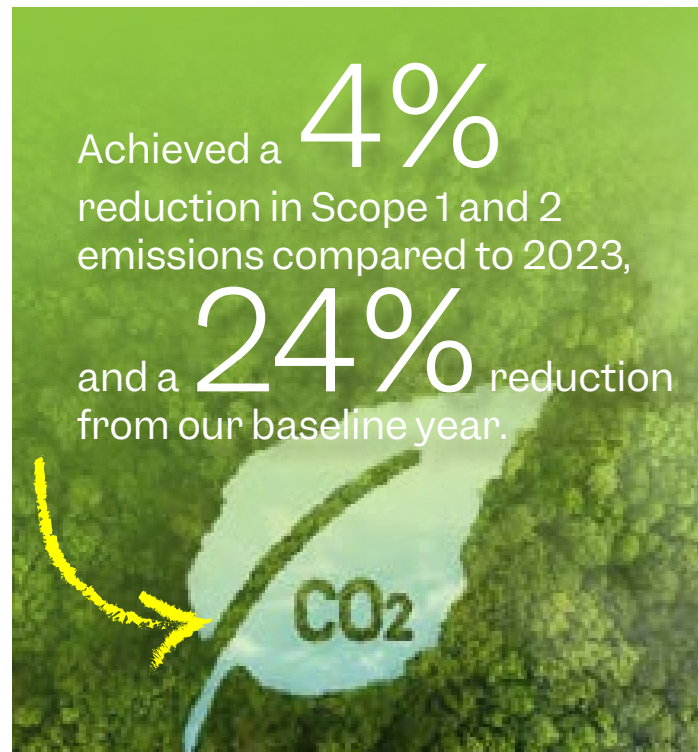
rPET acquisition
(USA)

2022

OCTAL

PET resin & sheet
acquisition (ME/USA)

Highlights of the Year



Sustainability Platform

Our Sustainability program materializes our vision and our corporate philosophy regarding four pillars: the Environment, our People and Communities, Marketplace and Sustainable Economic Value Creation.

A couple years ago, Alpek Polyester updated its Sustainability Platform to ensure it was aligned to the most current practices globally and to reflect new targets and initiatives.

Our focus remains the efficient use of the natural and material resources in our production processes, reduction of the environmental impacts of our operations, and continued improvement of the labor environment and collaboration with our communities.



Alpek Polyester Sustainability Platform

Alpek Polyester supports business solutions that are economically, ecologically, and socially responsible, thereby creating long term value for its businesses, customers and stakeholders.



Employee Development • Comprehensive Wellness Programs • Environmental Excellence • Customer Excellence and Product Quality • GHG Reduction targets • Safety and Health Excellence • Energy Reduction Program • Annual Earth Day Celebrations • Post Consumer PET Recycling Hazardous Waste Reduction • Volunteerism and Community Involvement

Four Platform Pillars

Environment

- We will operate with the understanding that natural resources are finite and must be optimally used.
- We will reduce our energy use, carbon foot-print, and greenhouse gas emissions.
- We will track our water usage and the impacts our usage has on our local communities.
- We will reduce our wastes and mitigate the impacts our wastes make on the environment.
- We will support environmental care initiatives and a culture that respects the environment.

Sustainable Economic Creation

- We will base our behavior and performance on ethics, transparency and corporate values.
- We will work under the premise that our permanence is based on successfully adopting sustainable business practices.
- We will act with conviction that we belong to a larger ecosystem, in which respect for natural resources, society, and laws give us a license to operate.
- We will ensure our acquisition and investment decisions take in to account social, economic, and environmental impacts.

People Employees and Community

- We will provide personnel a safe workplace and encourage them to have a healthy lifestyle.
- We will support and foster an environment that encourages continuous learning.
- We will provide HR systems that will allow us to attract and retain talent.
- We will be recognized as ethical, responsible, and environmentally conscious neighbors and suppliers.
- We will build strong ties in our communities and encourage employees to be a positive force in them.

Marketplace

- We will ensure our value chain (clients and suppliers) have processes based on ethics, respect for human rights, and environmental sustainability.
- We will invest in innovation and technology to gain commercial advantages in our businesses.
- We will provide customers with industry leading products, services, and customer care/stewardship.
- We will expand use and offerings of products produced from renewable feed stocks.
- We will expand and promote our recycling of post industrial and post consumer PET.
- We will make fiscal decisions knowing our financial resources are finite and intrinsically linked to the sustainability of our operation.

Materiality analysis

Materiality and Stakeholder Engagement at Alpek Polyester

As the largest business segment of Alpek, Alpek Polyester adheres to the Group's materiality assessment framework. In recent years, this approach was elevated through the adoption of a Double Materiality analysis, conducted for the first time as a comprehensive exercise. In 2024, this methodology was further embedded across all geographies where Alpek operates, marking a significant milestone in the integration of the dual materiality concept.

This robust approach enhances transparency and accountability around our most material issues, evaluating not only their societal and environmental impacts but also their implications for Alpek's financial performance. The process considers the allocation of both human and financial resources, the effectiveness of sustainability initiatives, and the exposure to risk through the lens of financial materiality.

Material issues were prioritized using a risk-based perspective, assessing both impact and probability. These priorities align with Alpek's strategic and financial objectives, as well as the expectations of key external

stakeholders, namely customers, suppliers, and industry partners. The analysis drew from publicly available sustainability and financial data from these groups, ensuring a well-rounded and data-driven approach.

A dynamic materiality model underpins this process, enabling Alpek to continuously identify and engage with stakeholders on sustainability performance and expectations. This flexibility ensures that stakeholder insights are swiftly integrated into ongoing assessments.

Internal stakeholders played a pivotal role by contributing insights on both current and future initiatives addressing material topics. These contributions were collected through structured interviews and online surveys. To close the loop, Alpek merged these insights with its internal financial risk frameworks, creating a more holistic understanding of material impacts across the business.

This integrated approach strengthens our ability to act on what matters most; driving responsible growth while enhancing resilience and stakeholder trust.



14 MATERIAL ISSUES

Grow Responsibility

1. Climate Change Strategy
2. Circularity and Product Responsibility
3. Environmental Management
4. Water Management

Lead with Empathy

5. Occupational Safety
6. Human Rights
7. Diversity, Equity & Inclusion
8. Social Impact

Uphold Highest Standards

9. Sustainable Corporate Governance
10. Cybersecurity
11. Compliance and Transparency

Embrace Change

12. ESG Risk and Impact Management
13. Innovation and Sustainable Development
14. Value Chain Management

Double Materiality Matrix





Environmental Stewardship

+65%
RECYCLE
material added to resin

-24%
GHG S1+2
emissions from baseline

+690
KM³/YEAR
of water annual reduction achieved in Mexico

GRI Standards:
301-2, 416-1, 305-1, 305-2, 305-5, 305-7, 303-1, 303-2, 303-3, 304-1, 302-1 to 4, 102-48

SASB:
RT-CH-110a.1., RT-CH-110a.2. RT-CH-130a.1.

Material aspects:
Focus on Circular Economy; Pollution; Innovation; Climate change and Carbon Emissions, Water management, Energy Eco-Efficiency.

SDGs:



Environmental Investments

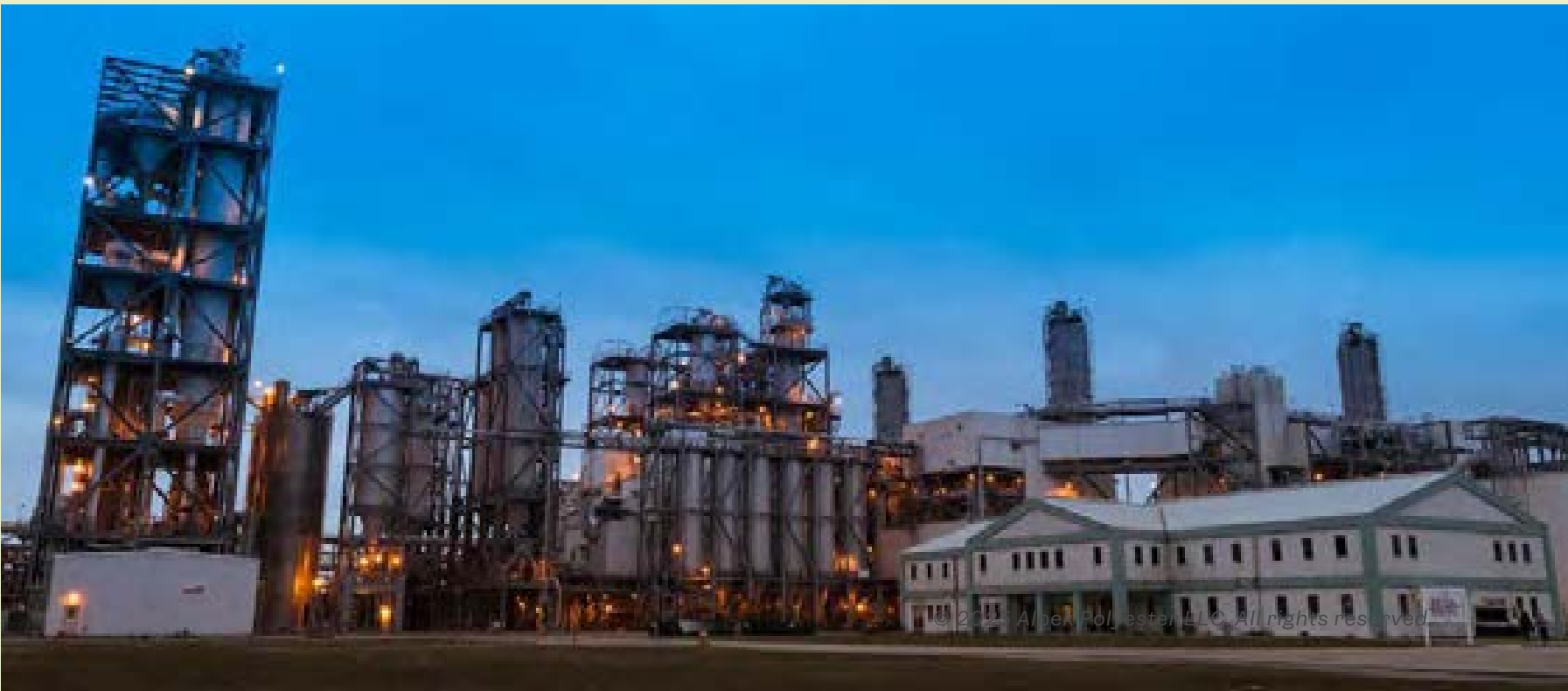
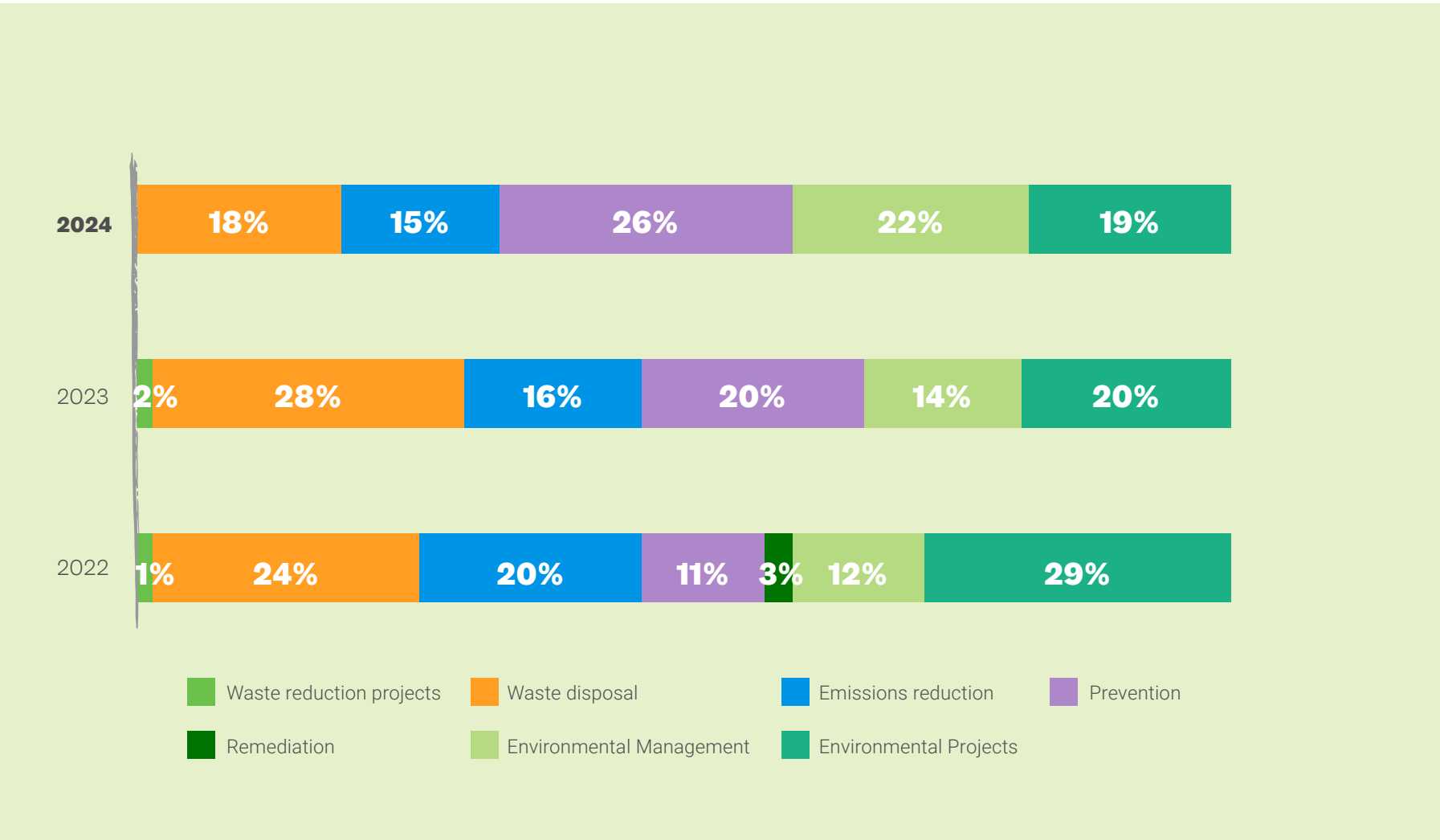
Over the years, we have made significant investments in environmental initiatives as part of our commitment to responsible operations.

These efforts span a wide range of activities—from preventive measures such as routine maintenance of facilities, to the operation of wastewater treatment plants and air emission control systems.

In addition, we have consistently allocated resources to responsible waste management and emission reduction projects, reinforcing our dedication to minimizing our environmental footprint and supporting long-term sustainability.

In 2024, we invested nearly \$60 million in environmental activities — a 50% increase over the previous year and 70% higher than our investment in 2022. This growth is not only driven by our business expansion in late 2022 when we acquired our two PET Sheet sites in the Middle East and our Cincinnati facility, but it also speaks about our ongoing commitment to proactive environmental management.

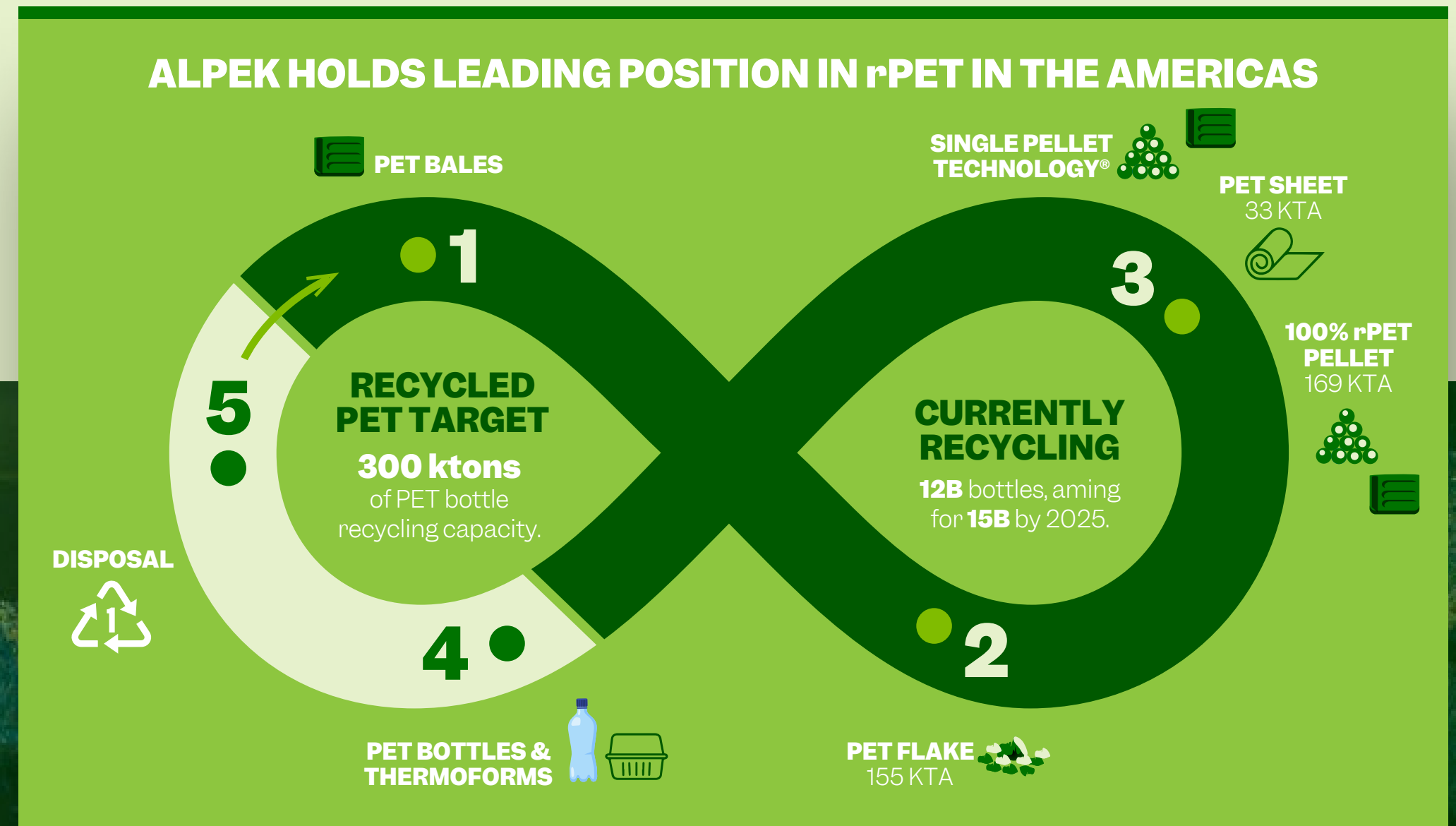
A significant portion of the 2024 increase was driven by a 100% rise in prevention-related costs, as we expanded maintenance activities for environmental equipment to ensure optimal performance.



Advancing Circularity Through Recycling

At Alpek Polyester, we continue looking to increase rPET capacity to help customers reach their recycled content targets. Our plan is to increase its PET bottle recycling capacity to 300 thousand annual metric tons by 2025.

And we focus not only on recycling PET bales but also on converting PET flake into pellet form for bottle production.



Recycling Capacity Growth

OPERATIONS

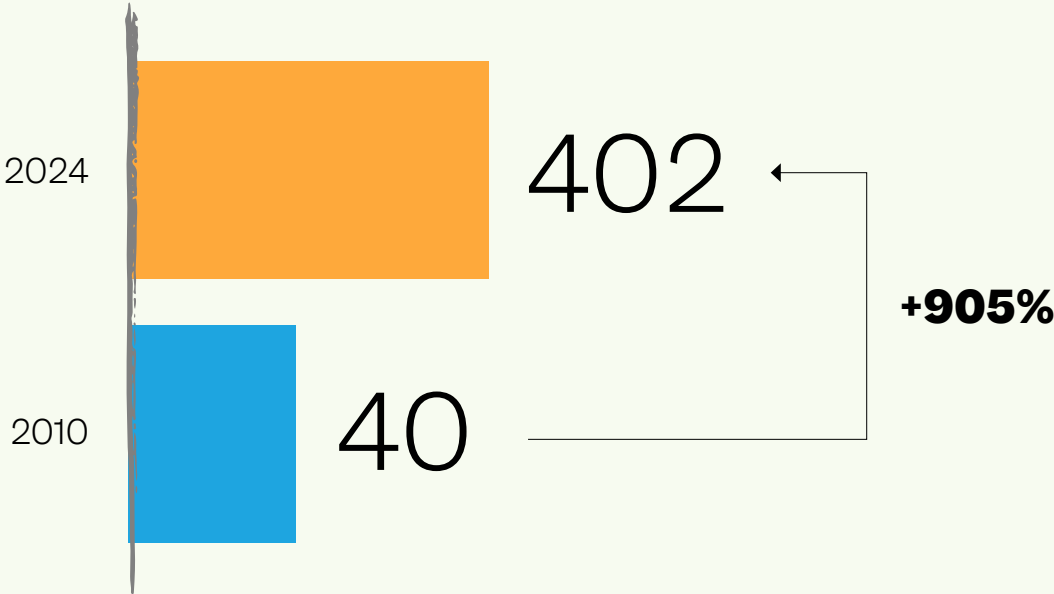
2010
1 site
1 country



2024
4 sites
4 countries



TOTAL CAPACITY (MTONS)



2010



rPET acquisition
(USA)

2014

CabelmaPET

rPET acquisition
(Argentina)

2019

Perpetual

rPET acquisition
(USA)

2021



rPET acquisition
(USA)

2022

OCTAL

PET resin & sheet
with recycle content
acquisition (ME/USA)



From Strategy to Action: Expanding Circular Capabilities

In 2024, we strengthened our commitment to a circular economy by acquiring full ownership of Clear Path Recycling LLC, a key recycling facility located in Fayetteville, North Carolina. This strategic move enhances our ability to scale recycling efforts and deliver high-quality recycled materials.



Enhancing Recycling Operations and Product Integrity

Throughout the year, we focused on optimizing the performance of our recycling operations. Targeted projects were implemented to improve material recovery rates and enhance the quality of recycled output. Notable initiatives included:

Installation of a Bottle Batch Wash Reactor at Clear Path Recycling, designed to improve the cleaning process and effectively remove haze from recovered bottles.

Upgrades to Sorting Equipment across multiple recycling sites to boost operational efficiency and product consistency.

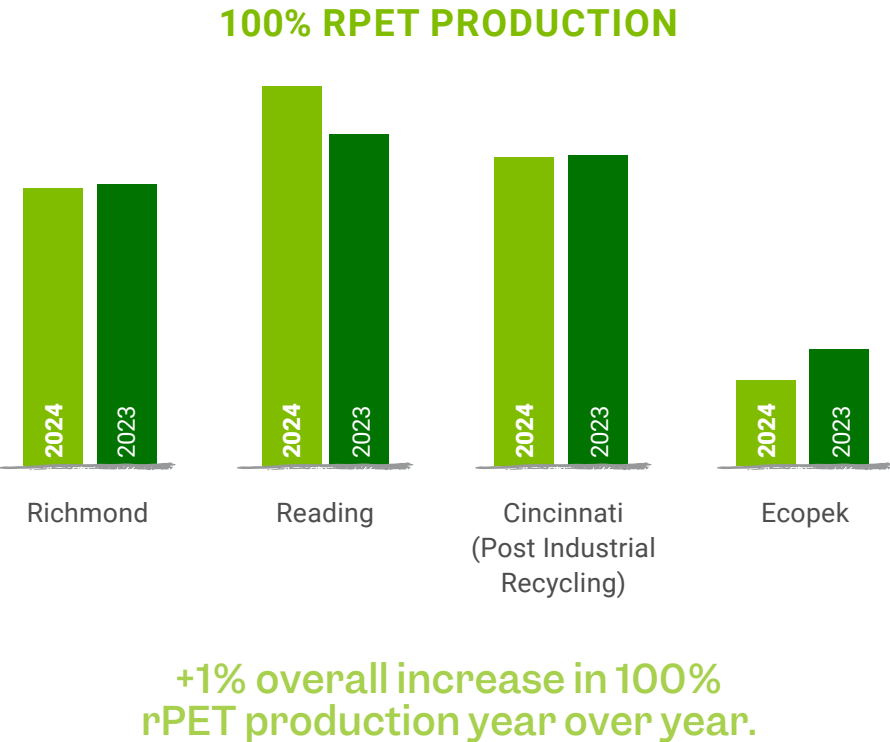
In recognition of our efforts to uphold high standards in recycled product integrity, our polyester division received the Third-Party Post-Consumer Recycled Content (PCR) Certification from the Association of Plastic Recyclers (APR). This certification applies to products manufactured at both the Clear Path Recycling and Darlington facilities, ensuring that all U.S. recycling sites maintain valid certification for 2024.

These initiatives reflect our ongoing dedication to sustainability, innovation, and delivering reliable recycled materials that support our customers' environmental goals.

Progress in Sustainable Production:

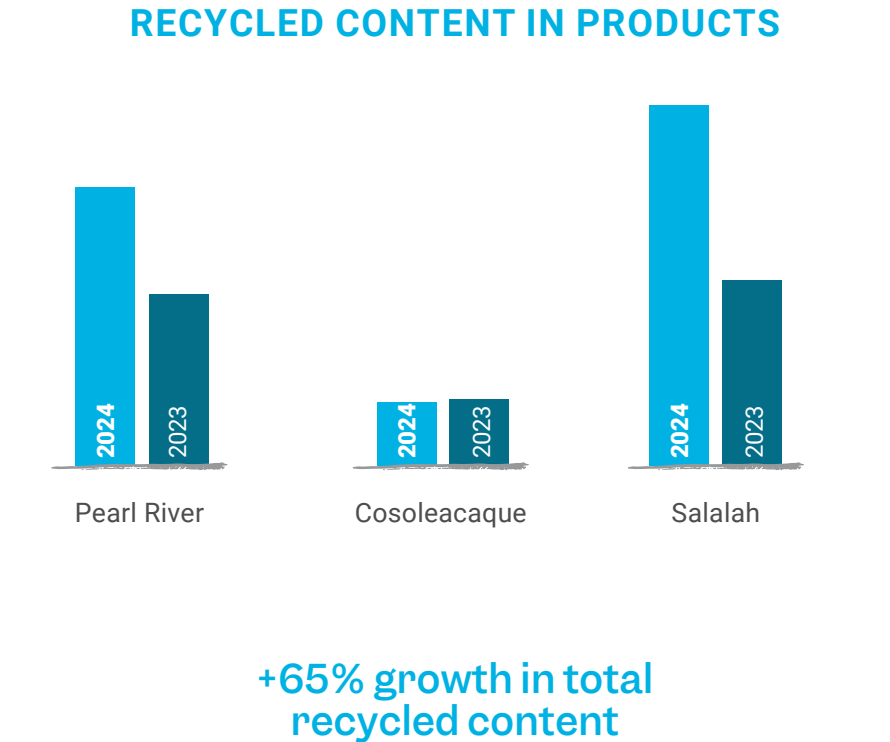
In 2024, our commitment to sustainability strengthened across every pillar of our production.

Our facilities continued to prioritize the use of 100% recycled PET (rPET). Overall, we saw a modest increase in total rPET volume, from 73,287 tons in 2023 to 74,031 tons in 2024. The Reading site led this growth with a 14% increase in usage.



Significant Growth in Recycled Content Integration:

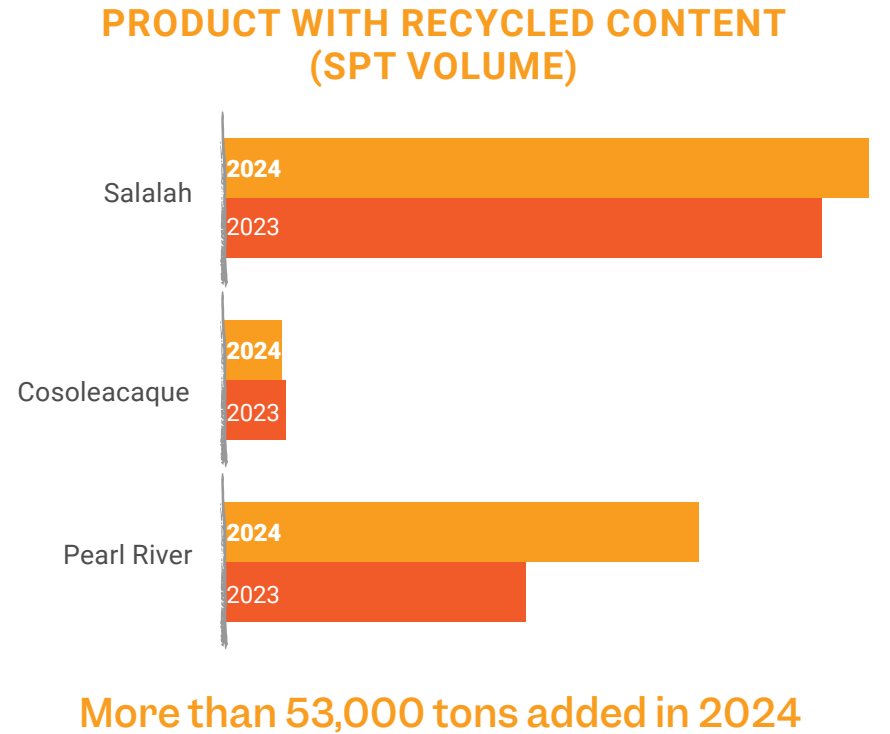
One of the most encouraging trends is the increased use of recycled content in our product formulations. We expanded from 24,940 tons in 2023 to 41,195 tons in 2024 — a 65% year-over-year increase. This growth was especially driven by our Salalah facility, which nearly doubled its recycled input.



More Product with Recycled Content:

Our total production of products containing recycled content (SPT Volume) rose from 240,999 tons to 294,151 tons, marking a 22% increase. This reflects our scaling of circular production and growing customer demand for sustainable packaging options. Salalah again led this category, producing over 160,000 tons in 2024 alone.

As we move forward, our continued investment in recycled materials not only reduces environmental impact but also aligns with our mission to close the loop and create value from waste.

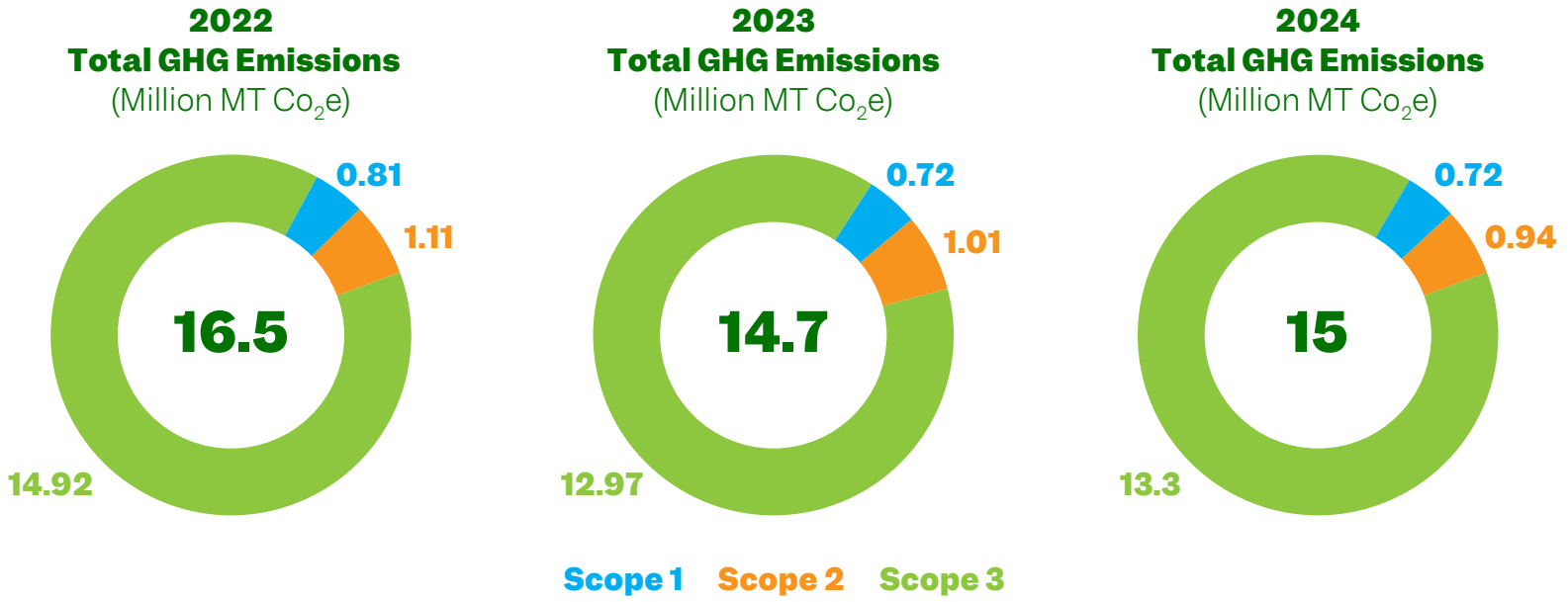


Driving Climate Action

Alpek Polyester is advancing its climate strategy with clear, science-based targets to reduce greenhouse gas (GHG) emissions across its value chain. We have committed to reducing our Scope 1 and 2 emissions by 31.5% per metric ton of product by 2030, compared to a 2020 baseline—equivalent to a 25% absolute reduction.

In parallel, we are targeting a 20% reduction in Scope 3 emissions per ton of product, representing a 12.3% absolute decrease by 2030. These targets were independently validated by the Science Based Targets initiative (SBTi) and are fully aligned with the Paris Agreement objectives to limit global warming to well below 2°C.

This commitment underscores our long-term approach to decarbonization and our role in supporting a more sustainable and climate-resilient value chain.



Our targets

Our operation's carbon emissions (scope 1+2) will be cut by 25% by 2030 on an absolute basis.

Status 2024
-24%

Our supply chain emissions (scope 3) will be cut by 12.3% by 2030 on an absolute basis.

Status 2024
-12%



GHG Emissions Performance (2022–2024)

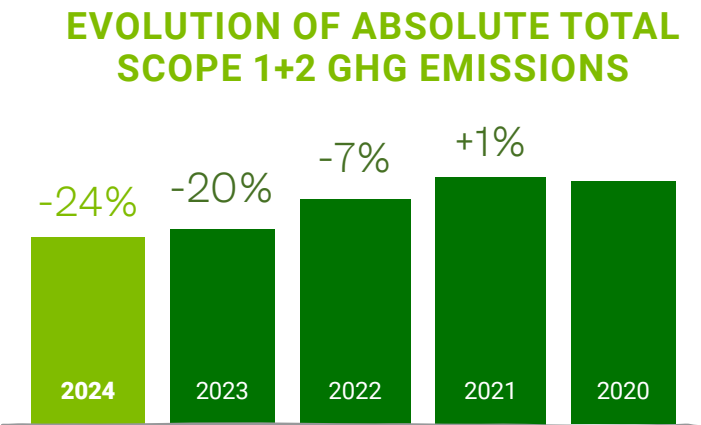
Between 2022 and 2024, we achieved meaningful reductions in both direct (Scope 1) and indirect (Scope 2) GHG emissions:

Scope 1 emissions remained stable at 717,000 metric tons CO₂e in 2023 and 2024, a 14% reduction from 2022 levels, largely driven by operational optimizations and energy efficiency initiatives.

Scope 2 emissions decreased by 20% from 2022 to 2024, reflecting our growing use of renewable electricity and site-level power management efforts.

Although Scope 3 emissions saw a slight year-over-year increase of 2.6% in 2024, they remain 11% lower than in 2022, signaling progress in value chain collaboration, product circularity, and low-carbon procurement.

Emissions (k tons CO ₂ e)	2024	2023	2022
Scope 1	717	717	833
Scope 2	943	1,010	1,179
Scope 3	13,297	12,965	14,920



Alpek Polyester continues to make significant strides in reducing greenhouse gas (GHG) emissions from its direct operations and purchased energy. Since our 2020 baseline year, we have reduced combined Scope 1 and 2 GHG emissions by nearly 24%, reflecting our strategic investments in energy efficiency, renewable energy sourcing, and process optimization.



Air Pollutants

In addition to GHG reductions, we are actively minimizing emissions of regulated air pollutants through process controls and upgraded emissions monitoring. Between 2022 and 2024, we observed a consistent downward trend in most key pollutants.

Air Pollutant (tons)	2024	2023	2022
NOx	329	272	361
SOx	75	86	93
VOC	661	665	825
HAP	186	230	293
PM	153	160	191

Scope 1+2 GHG emissions by region

In 2024, Alpek Polyester’s combined Scope 1 and 2 emissions totaled 1.66 million metric tons of CO₂e, with contributions varying by region based on production scale, energy sources, and facility configurations.

Mexico and the U.S. & Canada accounted for the largest shares of operational emissions, reflecting the location of our major manufacturing assets. Emissions in the Middle East and South America remained proportionally lower, while the United Kingdom represented our smallest regional footprint.

This regional insight helps prioritize our decarbonization roadmap by aligning emissions reduction strategies with site-specific opportunities and challenges, such as energy mix, regulatory context, and operational scale.

Region	2024	2023	2022
US and Canada	529,366	524,434	591,002
Mexico	748,597	779,430	926,065*
South America	228,475	229,200	288,871
United Kingdom	23,266	25,695	29,011
Middle East	130,560	168,468	177,496

*Assured figure restated in 2023.

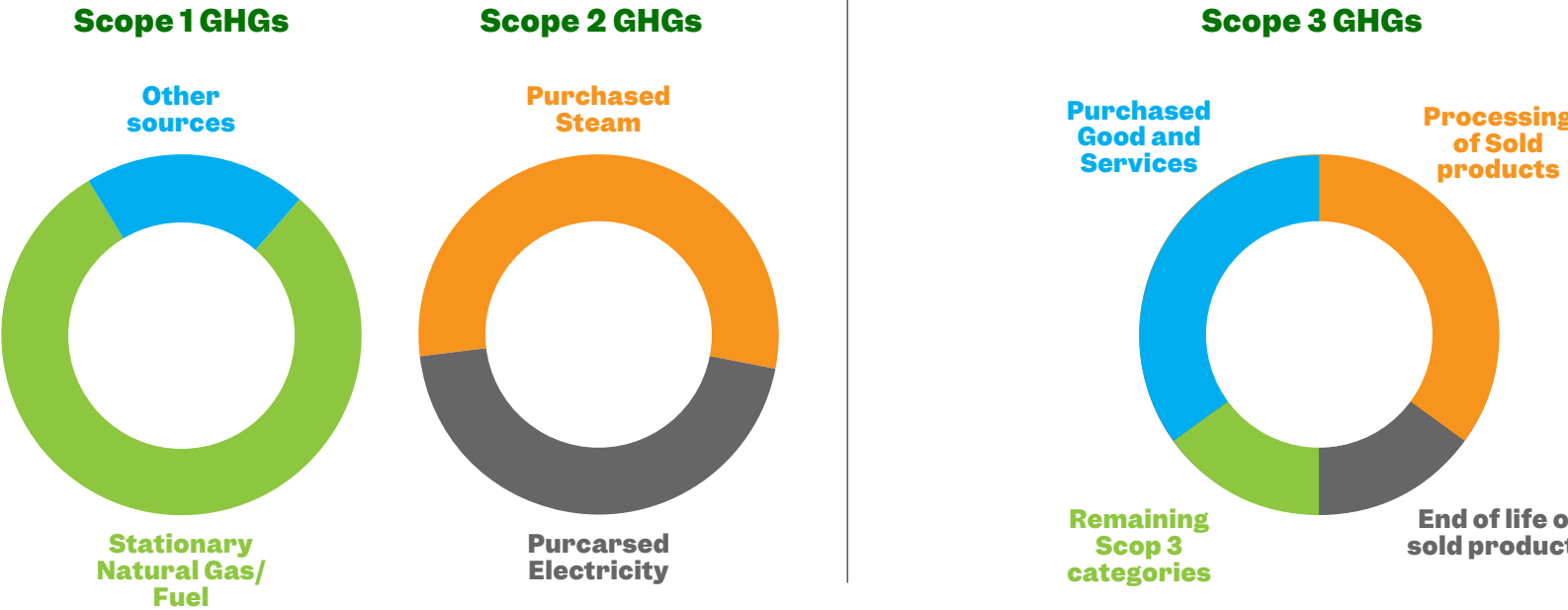


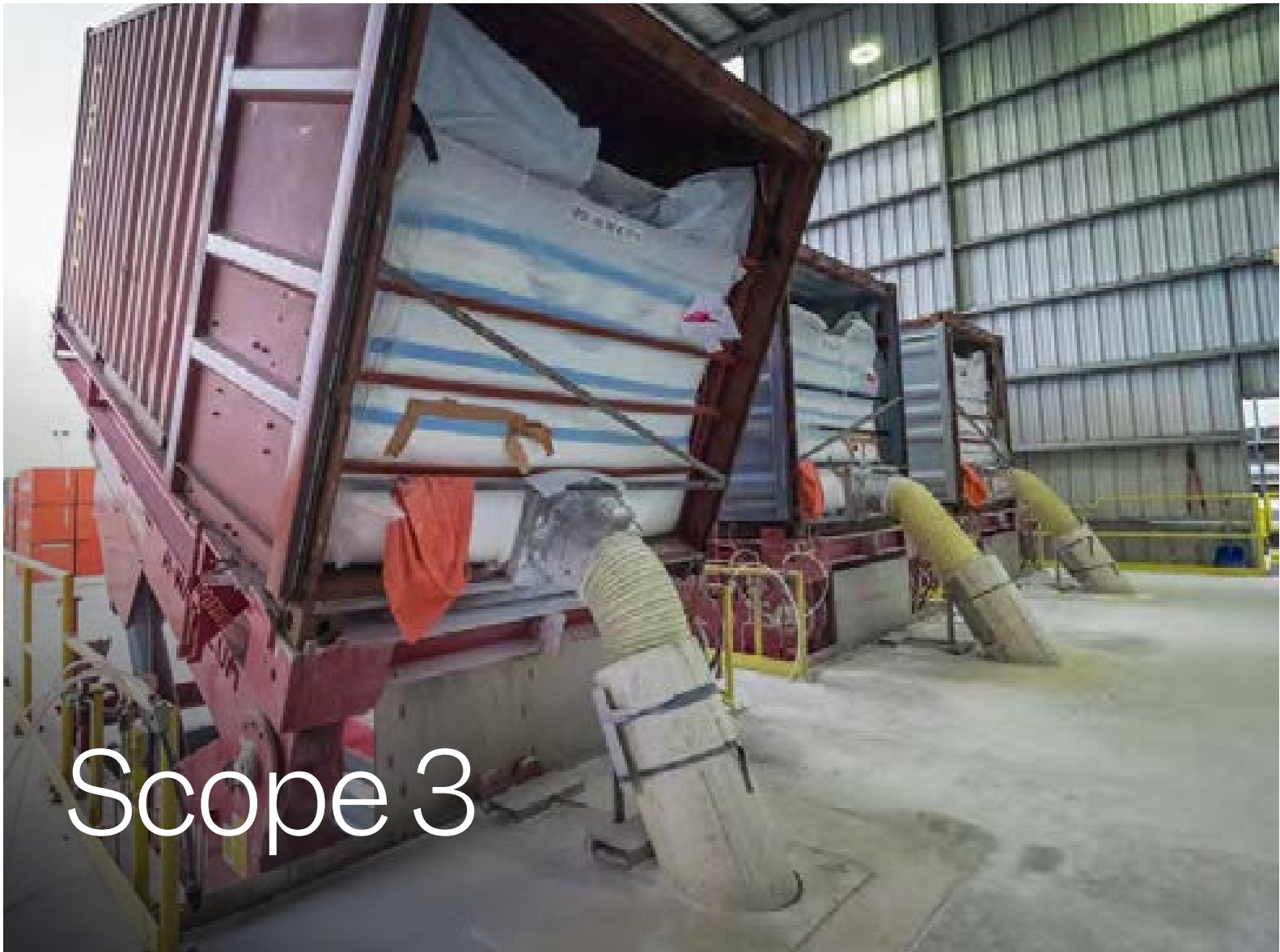
Relevant Emission Sources



Alpek Polyester’s Scope 1 and 2 emissions primarily result from the on-site combustion of natural gas and other fuels for thermal processes, and from indirect energy consumption through externally sourced electricity and steam.

On the other hand, the most significant contributors to our Scope 3 emissions are Purchased Goods and Services and Processing of Sold products. Additional information can be found in our Scope 3 section.



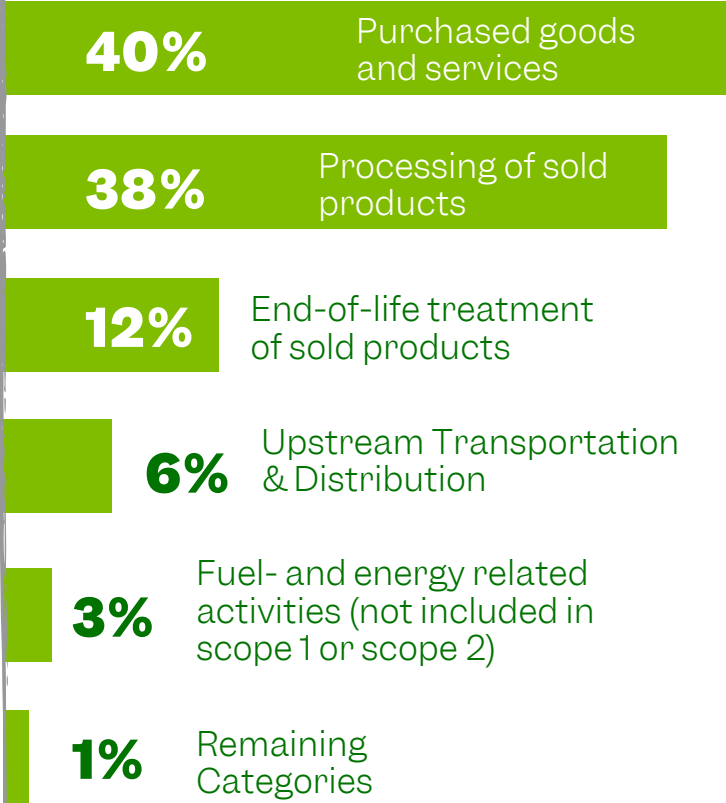


The majority of our carbon footprint is Scope 3 emissions. They represent about 80% of our total GHG inventory and are originated from value chain activities outside of our operations.

The GHG protocol defines 15 Scope 3 categories, out of which eight are either relevant or applicable to us.

Almost 80% of our scope 3 inventory come from Purchased Goods and Services and Processing of Sold Products, making these categories (Cat. 1 and Cat. 10) significantly pivotal to our climate ambitions.

End-of-Life Treatment of Sold Products accounts for 12%, emphasizing the need for circular economy initiatives and product stewardship.



In 2024, we reduced our scope 3 footprint by 12% against our baseline.

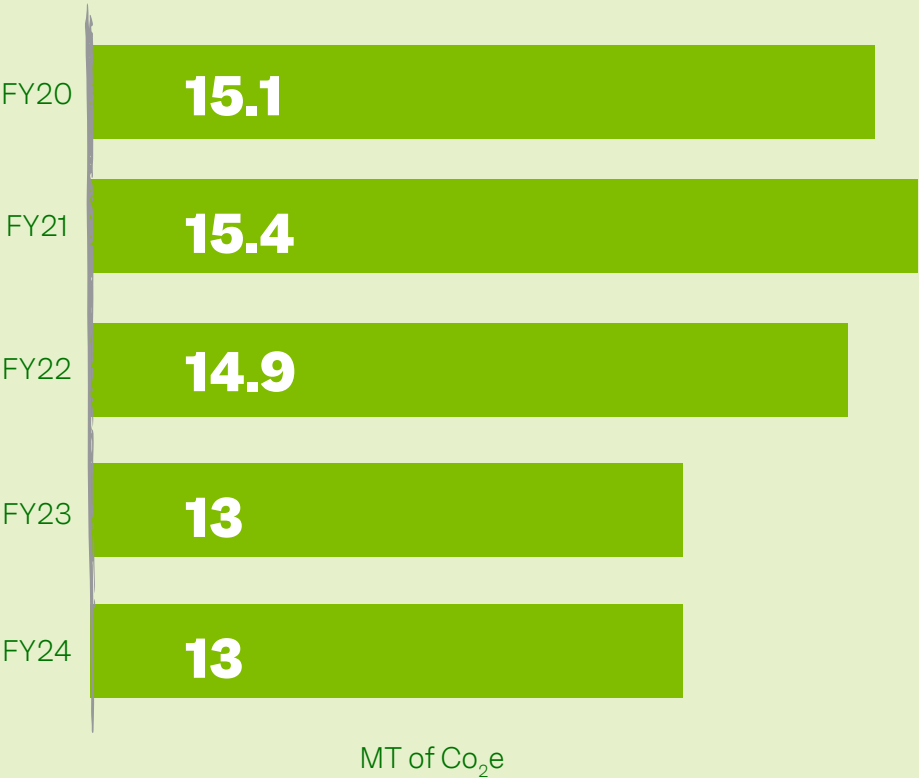
In addition to Upstream Transportation and Distribution (6%) and Fuel- and Energy-Related Activities not included in Scope 1 or 2 (3%), all remaining applicable categories together make up just 1%, indicating focused emissions sources in a few key areas.



“The global supply chain team is dedicating more time and resources to accurately measuring our impact and identifying actionable ways to improve. It’s not just about tracking metrics. It’s about driving meaningful change”.

Luis Florencio Cisneros Acebo
Strategic Supply Chain Manager

SCOPE 3 GHG EMISSIONS FROM BASELINE



We witnessed a decrease of 12 percent in these emissions compared to our base year 2020.

Category 1 decreased by 15% and Category 10 by nearly 14%, primarily driven by a reduction in purchased raw materials and lower product sales compared to 2020, reflecting decreased market demand.

Greenhouse Gas Emissions Verification and Recognition



Transparent reporting and third-party verification are essential steps in building trust and driving real progress

Consistent with our ongoing commitment to transparency and climate accountability, in 2024 Alpek Polyester successfully completed the third-party verification of our Scope 1 and 2 greenhouse gas (GHG) emissions for the 2023 reporting year, under The Climate Registry (TCR) framework.

Our 2024 emissions inventory has been submitted and is scheduled for validation in 2025. This year's submission also includes data from Octal's manufacturing and office sites, marking the integration of Alpek Polyester's latest acquisition into our GHG reporting scope.

We are proud to have earned Platinum Status from TCR—an achievement that recognizes our sustained commitment to climate action through the consistent submission of verified inventories,



the establishment of a public base year, and the adoption of a transparent, science-aligned GHG reduction target.

Our membership with TCR not only grants us access to valuable tools and resources but also enhances the credibility of our emissions reporting. All reported data, emission factors, and calculations are rigorously reviewed for completeness and accuracy by an independent verification body.

TCR collaborates with the ANSI National Accreditation Board (ANAB) to oversee the accreditation of these verification entities, ensuring the integrity of both voluntary and compliance-based GHG reporting programs.

GHG mitigation by Scope

As part of our climate roadmap, our near-term strategy to decarbonize GHG emissions focuses on a portfolio of initiatives that include:

Scope 1 & 2

ENERGY EFFICIENCY PROJECTS:

- Operational optimization. i.e. steam systems, turbines, and critical equipment. Site level Energy integration.

RENEWABLE ENERGY PROCUREMENT:

- Sourcing clean electricity through PPAs (e.g., Zonda Solar Park in Argentina).
- Nuclear PPA in Mexico.
- Unbundled EACs/RECs, CPAs, VPPAs.

Scope 3

SUPPLY CHAIN COLLABORATION:

- Engaging upstream and downstream partners to address Scope 3 emissions, especially in raw material sourcing and processing of sold products.

LOW-CARBON PRODUCT DEVELOPMENT:

- Integration of circular feedstocks and recycled content (e.g., PET recycling initiatives).



Energy

Our production of PET resin—both virgin and recycled—as well as PTA, relies heavily on Natural Gas, Steam, and Electricity as primary energy sources.

Recognizing that energy consumption is a key driver of our direct (Scope 1) and indirect (Scope 2) greenhouse gas emissions, we have identified energy efficiency as a critical area of focus. By reducing energy use across our facilities, we aim to significantly curb emissions and advance our decarbonization goals.

2024 (1,000 GJ)	SOURCE
10,461	Direct Consumption — Natural Gas, Fuel Oil, Propane, Ethanol.
15,682	Indirect Consumption — Electricity, Purchased Steam.
26,143	TOTAL



Total energy consumed overtime (1,000 GJ)

26,143	2024
25,326	2023
26,760	2022

Energy Performance and Reliability Improvements

In 2023 and into 2024, our Corporate Energy and Risk team has continued leading a strategic initiative to address operational inefficiencies and reliability risks affecting energy performance across our production network. This program, initially focused on Monomers, has now been extended to Resins operations, reinforcing our commitment to sustainable and resilient manufacturing.

Comprehensive energy and risk assessments—including failure mode analyses, root cause analyses (RCAs), critical equipment maintenance reviews, and implementation audits—have already delivered measurable improvements at multiple sites:

- Cosoleacaque has achieved approximately 70% completion of its energy efficiency roadmap. A key milestone was the optimization of its vacuum turbine system, resulting in a 15% reduction in steam consumption in 2023.
- In Brazil, correcting a steam turbine misalignment led to a 20% decrease in electricity consumption, demonstrating the significant impact of targeted mechanical interventions.
- Altamira has reached 27% progress on its energy action plan.
- Brazil is actively implementing optimization measures, with encouraging early results.

- At our Columbia facility, Energy GAP Analyses for both Monomers and Resins have been completed, and the site is now transitioning into the follow-up phase.
- Cedar Creek has achieved 20% progress in its energy reduction initiatives, laying the foundation for further improvements.

As part of our broader reliability strategy, historical failure modes identified at Mexican sites have been shared with our Brazilian operations to support a proactive, preventive approach. This knowledge transfer has informed adjustments to maintenance plans in line with Reliability-Centered Maintenance (RCM) principles, strengthening system-wide operational resilience.



Looking ahead, the Energy and Risk program will continue through 2025, with final assessments planned for Resins sites in Brazil, Mexico, and additional locations across our production network. These efforts are a critical component of our journey toward operational excellence and long-term sustainability.



Operational Excellence in Action:
Cosoleacaque Team Leads by
Example

At our PTA COSO site, the operations team has demonstrated how discipline, collaboration, and ownership can drive meaningful performance improvements.

By embracing a proactive mindset and working closely across functions, the team identified critical opportunities to enhance plant efficiency and strengthen day-to-day reliability.

Grounded in the PDCA (Plan-Do-Check-Act) methodology, the team approached each opportunity methodically—first

aligning on priorities, then implementing focused actions, monitoring progress, and adjusting based on results.

This disciplined cycle allowed the team to move beyond quick fixes and instead embed continuous improvement into daily operations. Cross-functional coordination, especially between operations and maintenance, played a vital role in ensuring that each step was executed with purpose and accountability.

In addition to improving internal performance, the Cosoleacaque team contributed valuable insights to the broader organization. Their experience informed knowledge-sharing efforts across regions, helping other sites anticipate challenges and strengthen their own reliability and efficiency practices.



“I have complete trust in my team because they are the driving force behind our plant. Their commitment, professionalism, and dedication make it possible for us to move forward with strength every day. The PDCA approach provided us with a clear structure to stay on track and adapt based on results. But beyond the methodology, what truly made the difference was our team’s unwavering commitment to operational excellence and continuous improvement.”

Yanet Trejo Martinez
Operations Manager
PTA COSO site

Clean and Renewable Energy

During 2024 we were part of the following programs:

Nuclear energy contract in Mexico:

Starting December 2023, our Altamira site in Mexico signed a contract with CFE Calificados that covers 99.8% of electricity consumption of that site.

Argentina PPA:

25% of the electrical energy at our PET Resin production site in Zarate, as well as Ecopek, our PET recycling facility in Pacheco, is covered under a Power Purchase Agreement (Zonda Solar Park), signed with YPF Luz.

RECs generation in Reading, PA:

This site was eligible for an incentive by the state of Pennsylvania under the Alternative Energy Portfolio Standards Act (AEPS), Tier II. This facility runs an energy efficient operation where it produces steam as a result of the off gas obtained by combusting Natural Gas. As a result, Renewable Energy Certificates are generated.



Argentina Renewables

Renewable Energy Procurement

In 2024, 25% of the electricity demand at our Zárate PET resin production facility and Ecopek, our PET recycling plant in Pacheco, was met through a Power Purchase Agreement (PPA) with YPF Luz, sourced from the Zonda Solar Park.

Located in Argentina's San Juan province, Zonda Solar Park generates 100 MW of photovoltaic solar energy using over 170,000 bifacial panels across 200 hectares. This renewable energy facility supplies power to large industrial users through the Renewable Energy Term Market (MATER), and its output is equivalent to the annual consumption of 88,000 homes, while helping avoid more than 110,000 tons of CO₂ emissions each year.

This agreement reflects our commitment to integrating clean, reliable energy into our operations and advancing progress on Scope 2 emissions reduction, energy resilience, and sustainable manufacturing.



“This agreement with YPF Luz marks a key milestone in our journey toward decarbonization. By integrating renewable energy into our operations, we don’t only reduce emissions, but also strengthen energy resilience and reinforce our long-term commitment to sustainable manufacturing.”

Emilio Larranaga,
Argentina Business VP

Water Stewardship

We see water security as a shared responsibility and we want to drive a culture that considers water as a critical resource.

For our own production processes and also to our entire value chain, water is fundamental.

We use water primarily for cooling processes. All wastewater generated from production processes is treated appropriately before returning to the environment.

“We are committed to reducing reliance on freshwater sources through operational improvements, recycling technologies, and innovative process upgrades.”

We always consider existing and potential regulatory frameworks for the effective running of our operations and not adhering to such requirements could lead to significant financial fines, reputational damage and to the cancellations of permits.

During the reporting period, our total water intake was 96,218 thousand cubic meters, representing an 8% increase from the previous year due to higher production volumes.

Water intensity, measured as cubic meters of incoming water intake per metric ton of resin produced — improved slightly to 19.4, less than 1% change in relation to 2023.

We focus our efforts on places where water stress is expected, carrying out detailed risk assessments.



Water Stewardship and Efficiency

To reduce our reliance on freshwater sources and support long-term water sustainability, we have implemented multiple initiatives across our operations and continue to develop further water conservation and recycling projects.

The following table highlights actions already taken and their respective water savings:

Water In (K Megaliters)	2024	2023
Withdrawn	95.5	88.1

Water Intensity	2024	2023
Intake (m³)/ ton of production	19.4	19.5

We are also actively advancing and planning projects that will further enhance water efficiency.

IntegRex® Technology Implementation: This innovative process technology is expected to deliver up to an 80% reduction in total plant water consumption. Implementation is currently underway at our largest plant in Mexico, with plans to extend the technology to our operations in Brazil.

Region	Key Actions	Annual Water Reduction
Mexico	Implementation of a large-scale reverse osmosis (RO) system for raw and reject water in the water treatment process. Phase 1 of ion exchange resin replacement program.	690,600 m³/year
Brazil	Reduction of boiler and cooling tower blowdown, process water recycling, and recovery of cooling tower blowdown water.	549,400 m³/year

Biodiversity

Biodiversity is a foundational element of environmental sustainability and operational resilience. A couple of years ago, we took a significant step forward in understanding and managing our impact on ecosystems by conducting our first Biodiversity Risk Assessment (BRA) across our global operations.

This initial assessment focused on Alpek’s production sites and adjacent areas, using the Biodiversity Risk Filter (BRF)—an industry-recognized framework developed specifically for sectors such as Chemicals and Other Materials Production. The BRF analysis allowed us to evaluate physical and reputational risks associated with biodiversity across locations, based on site-specific environmental conditions and ecosystem sensitivity.



Key Findings:

Of all of our sites worldwide, only two locations were identified as having high to very high biodiversity risk, with BRF vulnerability scores ranging from 3.4 to 5.

These elevated scores point to:

- **Physical risks:** such as potential operational disruptions stemming from dependencies on local ecosystems.
- **Reputational risks:** reflecting heightened stakeholder expectations around responsible land use and biodiversity protection.

Next Steps:

In response to these insights, Alpek is now developing site-specific biodiversity risk management strategies tailored to each high-risk location. These plans will guide mitigation measures, engagement with local stakeholders, and the integration of biodiversity considerations into operational decision-making.

This process marks a long-term commitment to protecting natural ecosystems, enhancing climate resilience, and ensuring that our growth remains aligned with the principles of responsible environmental stewardship.

Biodiversity Commitments

Alpek Biodiversity Commitment

We acknowledge the critical role that biodiversity plays in delivering essential ecosystem services, including meeting raw material requirements and minimizing waste. Simultaneously, Alpek actively engages in reforestation initiatives and formulates water management strategies and targets to safeguard biodiversity.

Alpek no Deforestation Commitment

Alpek recognizes the importance of preserving natural habitats and is committed to conducting its operations responsibly, taking into account the ecological impacts on forests at all its sites and throughout its value chain. Additionally, Alpek demonstrates environmental stewardship by leading reforestation programs and actively engaging stakeholders in efforts to restore local ecosystems.



People and Communities

1M

Dollars
invested in training
and development.

Lean In Circles
campaign launch.

**Expanded
Community**
engagement initiatives
across all regions.

GRI Standards:
102-30, 102-40, 102-42, 102-43, 102-44. 413-1, 413-2, 102-10, 202-1, 405-1, 405-2.

Material aspects:
Employees Human Rights; Diversity, Community engagement.

SDGs:



Guided by Our Values

At Alpek Polyester, our core values are the foundation of every decision we make. We firmly believe that the sustainable growth of our business is rooted in this unwavering commitment. These values not only shape our corporate culture but also drive our ability to create long-term value, deliver high-quality products, and provide effective, lasting solutions for our customers.

Safety and Responsibility

We act responsibly towards the environment, our community, and the safety and development of our people.



Integrity

We do everything with integrity and respect.



Customer orientation

We exceed the expectations and the everchanging needs of our customers and markets.



Innovation

We innovate and challenge the status quo to find new ways to create value.



Commitment to excellence

We deliver results that make us proud through best-in class performance.



Collaboration

We succeed and create value collaborating and learning together.



Upholding Ethical Standards and Human Rights

At Alpek Polyester, we are committed to conducting our business with the highest ethical standards in every interaction—with our customers, suppliers, shareholders, employees, competitors, government entities, and the communities where we operate. Ethical conduct is not just a policy—it's a fundamental part of who we are.



Human Rights Policy

We fully align our operations with Alpek's Human Rights Policy and are guided by globally recognized frameworks, including the International Bill of Human Rights and the International Labor Organization's Declaration on Fundamental Principles and Rights at Work. These standards underpin our commitment to respect, protect, and promote human rights across all areas of our business.

As a signatory to the United Nations Global Compact, we actively support and uphold its principles, including alignment with the Universal Declaration of Human Rights. Our policies are designed to ensure that our activities contribute to a respectful and inclusive workplace and society, with a steadfast stance against any form of abuse or exploitation.

Code of Conduct

Our Code of Conduct sets forth the principles that define our daily actions and long-term vision. It reflects our commitment to:

- Responsibility
- Integrity
- Innovation
- Customer orientation
- Collaboration
- Commitment to excellence

These values shape how we work, drive continuous improvement, and empower us to overcome challenges with resilience and purpose.

The Code outlines 12 key principles, including:

- Anti-corruption
- Conflict of interest
- Confidentiality and information integrity
- Financial and accounting responsibility
- Intellectual property protection
- Responsible use of technology and communication
- Community and environmental stewardship
- Safety, health, and employee wellbeing

We rigorously monitor and uphold compliance in critical areas such as:

- Regulatory adherence
- Prevention of forced labor
- Fair working hours, wages, and benefits
- Non-discrimination practices
- Protection from harassment, violence, and bullying
- Safe and healthy working conditions

By embedding these standards into our daily operations, we ensure our business remains a force for good—driven by purpose, accountability, and care for people.

Culture, Diversity, Equity and Inclusion

At Alpek Polyester, we truly believe that our culture inspires and guides us in all of our activities. It drives us to work with excellence, live our values, and achieve better results aligned with our business strategy. Over the past years, we have had the opportunity to participate in various cultural dynamics and sessions that highlighted different behaviors and mindsets, teaching us how to adopt, foster, and live them — especially when overcoming challenging situations.

Our culture has helped us understand that we are not isolated individuals; rather, we are a Global Team united by a shared purpose, where everyone's involvement is essential. Our cultural transformation reflects the way we think, interact, and operate at Alpek Polyester. It is an ongoing journey, which is why, since last October, we launched a campaign focused on reinforcing the fundamental Mindsets: "Own It," "Be a Learner," and currently, "Communicate Openly and Authentically." This campaign will continue with "Make Impeccable Commitments" and "Achieve Constructive Negotiations," supported by a variety of materials, videos, talking points, reflections, and success stories aimed at permeating our culture and driving positive results. We have made these materials, along with our Culture bits, available on SharePoint for easy access.

Additionally, we remain dedicated to advancing diversity, equity, and inclusion. We want to be a company where everyone belongs and can bring their true selves to work, and we are deeply committed to this cause. We firmly believe that our strength lies in our differences, which unite us as a global company. These differences unlock our full potential and drive us toward a better future, contributing directly to our success.

Our DEI Global Committee is working tirelessly to identify regional and local challenges and find the best ways to address them. We are actively advancing several initiatives, including mentoring programs and inclusive trainings. Additionally, we have launched the Lean In Circles initiative, which now includes 91 active female members across all regions who meet virtually or in person to discuss strategies for performance. We also continue to run awareness campaigns, such as #AccelerateAction for International Women's Day, with over 200 women participating from various sites and locations.



This transformation requires everyone's participation — it is not optional but increasingly necessary. Every individual is responsible and empowered to drive change and lead us toward success.



“Our people are our most valuable pillar, which is why I am dedicated to fostering an inclusive, diverse, equitable, and vibrant global culture that fulfills our purpose and leads us to success”.

Cecile Pairse Durini
Leader of Culture and DEI



Gender group demographics

Country	Gender	2024	2023	2022	2021	2020
Argentina	Women	52	54	56	50	51
	Male	263	270	295	285	286
	Total	315	324	351	335	337
Brazil	Women	115	118	141	140	140
	Male	334	330	422	420	413
	Total	449	448	563	560	553
Canada	Women	12	13	14	17	17
	Male	51	51	55	53	52
	Total	63	64	69	70	69
USA	Wowen	220	218	262	225	244
	Male	954	942	1,211	1,059	1,104
	Total	1,174	1,160	1,473	1,284	1,348
Mexico	Women	168	162	179	160	134
	Male	737	742	897	852	759
	Total	905	904	1,076	1,012	893
UK	Women	15	16	17	17	14
	Male	85	84	86	85	85
	Total	100	100	103	102	99
Saudi Arabia	Women	7	5	6	-	-
	Male	61	60	58	-	-
	Total	68	65	64	-	-
Unired Arab Emirates	Women	15	13	13	-	-
	Male	60	58	36	-	-
	Total	75	71	49	-	-
Oman	Women	28	29	33	-	-
	Male	579	579	587	-	-
	Total	607	608	620	-	-
Total		3,756	3,744	4,368	3,363	3,299

Lean In Circles: Empowering Women Through Connection and Growth

These Circles create a safe, inclusive space for women across the organization to share experiences, discuss challenges, and celebrate successes. Each session focuses on relevant topics that support women in the workplace, promoting open dialogue and deeper understanding.

More than just a discussion forum, Lean In Circles offer peer mentorship, validation, and mutual encouragement. They help build confidence, expand networks, and cultivate leadership—all of which are essential to creating a more equitable and empowered workforce.



Having a space to connect with peers, share real experiences, and be heard has been empowering. These sessions remind me that I’m not alone, and they have helped me build the confidence and leadership presence I need to thrive, not just as a manager, but as a mentor for other women coming up behind me.”

Shannan Lerch
Quality Manager, Reading site.



“By nurturing these connections, we are reinforcing our culture of inclusion, strengthening our community, and investing in the potential of every woman at Alpek Polyester”.

Renata Komers
Corporate Quality Specialist and Lean in Circles Group Leader



Culture, Diversity, Equity and Inclusion

Alpek Polyester Women in STEM Symposium



At Alpek Polyester, we are committed to fostering inclusion and advancing gender equity in technical fields. As part of this commitment, we proudly hosted the Women in STEM Symposium, an inspiring initiative designed to empower women pursuing careers in science, technology, engineering, and mathematics.

This event was celebrated at the North Carolina states university and Alpek Polyester was represented by a group of eight accomplished female engineers from our team—an embodiment of our values of excellence, diversity, and leadership. Their presence served not only as a testament to the career growth possible within our company, but also as powerful role models for the next generation.

The symposium featured keynote addresses, panel discussions, and networking sessions focused on professional development, innovation, and the future of engineering.

More than just an event, it was a catalyst for dialogue and inspiration—equipping attendees with tools to thrive and building connections that will shape the future of STEM leadership.

Through initiatives like this, we reaffirm our belief that inclusion drives innovation, and we remain committed to supporting women at every stage of their professional journey.

“This event provided a valuable platform to further expand our pool of rising engineering talent by showcasing our distinguished employer brand and career opportunities to over 100 talented female engineering students.”



At Alpek Polyester, our leadership team, beginning with our President, Alejandro Llovera, is deeply committed to fostering a workplace culture where every individual feels valued, empowered, and equipped to succeed. We believe that providing the right tools, support, and environment enables our teams to deliver exceptional results.

AGE GROUP DEMOGRAPHICS BY AGE AND GENDER 2020-2024

Age Group	Gender	2024	2023	2022	2021	2020
18-35	Women	224	221	269	213	196
	Men	1,000	1,005	1,262	925	816
	Total	1,224	1,226	1,531	1,138	1,012
36-55	Women	345	348	373	317	312
	Men	1,715	1,713	1,905	1,418	1,456
	Total	2,060	2,061	2,278	1,735	1,768
56-65	Women	55	50	73	66	71
	Men	366	358	416	373	358
	Total	421	408	489	439	429
66+	Women	8	9	6	4	9
	Men	43	40	64	47	81
	Total	51	49	70	51	90
Total		3,756	3,744	4,368	3,363	3,299

BY COUNTRY, AGE AND GENDER 2024

Age Group	Gender	Argentina	Brazil	Canada	USA	Mexico	United Kingdom	Saudi Arabia	Oman	United Arab Emirates
18-35	Women	17	29	2	54	92	2	7	15	6
	Men	63	50	10	347	289	37	22	168	14
	Total	80	79	12	401	381	39	29	183	20
36-55	Women	28	82	9	122	73	9	0	13	9
	Men	167	235	34	412	381	25	38	382	41
	Total	195	317	43	534	454	34	38	395	50
56-65	Women	7	4	1	38	3	2	0	0	0
	Men	29	43	7	169	66	18	1	28	5
	Total	36	47	8	207	69	20	1	28	5
66+	Women	0	0	0	6	0	2	0	0	0
	Men	4	6	0	26	1	5	0	1	0
	Total	4	6	0	32	1	7	0	1	0
Total		315	449	63	1,174	905	100	68	607	75

Training and Development

Aligned with our values we focus on our collaborators’ development, because we are convinced that it helps people flourish by strengthening their abilities.

We also understand that ongoing training and development lead to improved productivity, efficiency, and overall performance within teams and across the organization. It enhances teamwork and collaboration.

We’re convinced that if we invest in Training and Development, we’ll have our collaborators motivated. This will help to achieve business goals.

Hourly training

Category	2024	2023	2022	2021	2020	2019
All employees average	21	27	25	19	10	24
Men	21	29	26	22	13.6	24.3
Women	37	22	31	22	10	21
Unionized	14	25	26	14	7.1	16.1
Non- unionized	21	33	24	19	13.3	25.8

“When we invest in our people, we are not just building skills, we are building confidence, motivation, and a culture of growth. Training is how we empower individuals to thrive and teams to succeed”.

Corina Tramaglia
Global Talent Development Leader

In 2024, Alpek Polyester invested nearly one million dollars in training and development initiatives, directly benefiting more than 3,700 employees across our global operations. This investment reflects our ongoing commitment to professional growth, continuous learning, and empowering our workforce with the skills and knowledge needed to thrive in a dynamic industry.

OUR MAIN PROGRAMS WERE AIMED AT:

- Safety
 - Legal
 - Culture
 - Leadership
 - Teambuilding
 - Business Ethics
 - Health and Human Rights
 - Process safety
 - Technical
 - Quality
- Equipment
 - Systems
 - Technology
 - Cyber security
 - Production
 - Maintenance
 - Personal and Family Development



We granted 7 internships for students helping them improving their skills in a Company. They have the opportunity to apply their theoretical knowledge, learn technical and soft skills and build professional connections.

The organization benefits as well from having new ideas and energy in the workplace, allowing to develop talent and to create a pipeline for future full-time employees.

Community impact

Alpek Polyester is committed to build a Sustainable Future Together.

At Alpek Polyester, our commitment goes beyond business: We are deeply invested in creating positive change within the communities we serve, and we believe that our role extends to contributing to the well-being of society as a whole. From environmental education to responding in times of crisis, we are continuously working to foster a culture of sustainability, safety, and mutual support.

As a company, our participation in education plays a crucial role in shaping a better future for both individuals and communities.

In Alpek Polyester, we know that education is the foundation of personal growth, economic development, and society progress. By actively engaging in educational initiatives, we not only contribute to the development of future generations but also align our corporate values with the long-term goals of creating a sustainable and equitable society.

Teaching children about recycling and sustainable habits from an early age is essential to building a more sustainable future. By supporting and participating in these educational activities, we are not only promoting environmental awareness but also empowering young minds to become responsible global citizens who understand the importance of sustainability.

OUR OVERALL EFFORTS ARE CATEGORIZED AS FOLLOWS:

- 1. Education: Promoting scholarships, environmental awareness, recycling consciousness, sustainability
- 2. Safety Awareness: Protecting Communities and saving lives
- 3. Making Partnerships for Greater Impact
- 4. Humanitarian Efforts: Donations and support in times of crisis
- 5. Strengthening Connections: Keeping our families together, and making a difference

Aligned with this belief, Argentina organized a series of sessions for children and teenagers at different educational stages inviting them to protect the environment and encouraging them to take an active role in preserving the planet for future generations.

In addition, scholarships funded our products were donated to help children to continue their education.

Providing hope is part of our efforts: In the USA, our employees participate in a heartwarming initiative where they adopt children from Sandy Run Elementary School to ensure that less fortunate children have the opportunity to receive gifts for Christmas. Through this program, employees come together to provide toys, clothes, and other essentials, bringing joy to children who may not otherwise experience the magic of the holiday season. This effort reflects our commitment to giving back to the community, spreading holiday cheer, and making a positive impact on the lives of those in need.



In Brazil: A major natural disaster hit Porto Alegre causing many deaths, leaving many people homeless, and affecting the entire country due to the lack of resources produced in the region.

Alpek Polyester Brazil made a donation of 10 tons of PET resin to the customer Braspet, which transformed it into water packaging for donation. The resin was turned into 1.5 million liters of water, packaged in 1.5-liter bottles, aimed at meeting the needs of families who lost their homes.

Strengthening our families is key. In Mexico, Family Day is an important event that unites and connects our employees with their families, offering everyone the opportunity to share moments with colleagues, build solid connections, understand the company better, all while foster a strong sense of community.

Beach Clean-up Day

On September 19, 2024, Alpek Polyester Middle East organized a Beach Clean-up day in Eftelkout.

This event aimed to raise awareness among the population about marine pollution and contribute to the reduction of ocean garbage.

On October 18, 2024, a remarkable beach clean-up initiative took place at Ayn Ghaid, bringing together employees, students, and volunteers to help protect the environment. The event featured a combination of outdoor activities focused on social awareness and the importance of keeping nature clean. In total, 27.4 kg of waste were collected, showcasing the collective effort to make a positive impact on the local environment.

The initiative saw the participation of four members from AP SLL, alongside students from Dhofar University and the University of Technology and Applied Sciences (UTAS). Volunteers worked tirelessly, wearing gloves and using bags to collect trash scattered along the beach and surrounding areas.



A Community Effort

One of the participants, a parent who joined with their children, shared their experience: "I decided to join the Cleaning Patrol with my children, along with employees and volunteers from various organizations. It was a great opportunity to teach my children about volunteer work and social responsibility. We wore appropriate clothes, gloves, and bags to collect trash. Although it was a tough day, it was a rewarding experience. We also swam in Ayn Ghaid and made new friends. It was a proud moment for my children, and we even collected the most trash, which made the effort feel worth it. We look forward to more community activities like this."

This event not only helped remove waste but also fostered a sense of community and responsibility, inspiring individuals of all ages to get involved and contribute to environmental preservation. It was a powerful reminder of how collective action can lead to meaningful change.



"The beach clean-up event was a tremendous success, and I am proud to have been part of such an impactful initiative. It brought together students, local professionals, and families, all eagerly competing to collect the most waste. Thanks to everyone's dedication, over 3 tons of trash were removed, making a real difference for the environment."

Andrea Frigerio
Sheet Operations Manager





Running with Purpose: Supporting the Red Cross in Altamira

Employees from our Altamira plant in Mexico came together to make a meaningful impact by participating in the 11th annual charity run in support of the Red Cross.

This event was about more than just running—it was a powerful demonstration of solidarity and compassion. By joining forces, our team helped raise essential funds to support the Red Cross’s humanitarian efforts in the local community.

The funds raised were directed toward providing critical aid to those most in need, reinforcing our shared sense of purpose and community. Through this initiative, our employees not only supported a noble cause but also strengthened the culture of empathy and social responsibility that defines Alpek Polyester.

EMPLOYEES JOIN FORCES TO BEAUTIFY LOCAL PARK

In June 9th, employees from our US, Richmond Site volunteered their time to partner with the Richmond Parks Department in an initiative to beautify a local park. The volunteers worked together to clean up trash and debris along the waterfront, at the playground, and in the park shelters, demonstrating a strong commitment to the community.

The impact of these actions goes beyond the physical cleanup of a public space. By engaging in such activities, our employees help create a safer and more enjoyable environment for local residents and visitors alike. Initiatives like these reinforce our commitment to the communities where we operate, recognizing that collaboration and volunteerism are essential to the well-being and development of our surroundings.



Empowering Futures: Alpek Polyester Middle East Scholarship Initiative

As part of our ongoing commitment to Corporate Social Responsibility, Alpek Polyester Middle East – Salalah Site signed an agreement to sponsor two full scholarships for students from low-income families residing in Dhofar–Raysut. This support will begin in the 2024/2025 academic year and is aimed at expanding access to higher education within the local community.

The agreement was formalized in collaboration with Dhofar University and the Directorate General of Social Development in Dhofar, reflecting a shared commitment to educational advancement and community empowerment.

Representing Alpek Polyester ME at the signing ceremony were Eng. Ahmed Al Najjar (Government and External Affairs) and Amer Hubais (HR and Governmental Affairs).

We are proud to support this initiative, which underscores our dedication to fostering opportunity, promoting social equity, and contributing meaningfully to the development of our communities.



Health, Safety and Wellbeing

At Alpek Polyester, safety is a core value—embedded in our culture and integrated into every aspect of our operations. We are fully committed to upholding the highest health and safety standards, consistently implementing and enforcing rigorous measures across all facilities to protect our people.

Our employees actively incorporate safety into daily work practices with a clear focus on preventing occupational injuries and illnesses. This commitment is grounded in four guiding principles that shape our safety mindset:

Programs and Prevention Measures

Each Alpek Polyester site maintains a comprehensive Health & Safety program that includes:

- Emergency preparedness systems
- On-site occupational medical services
- Periodic medical evaluations
- Ongoing health surveillance and wellness monitoring

In 2024, we continued to invest in proactive safety programs and employee training. Key initiatives included:

- Behavior-Based Safety (BBS) contacts
- Safety meetings and toolbox talks
- Routine job hazard analyses (JHAs)
- Permit-to-work and Lockout/Tagout (LOTO) audits
- Leadership safety audits and procedure reviews
- Industrial hygiene assessments (chemical exposure, noise monitoring)
- Hearing conservation programs
- Respiratory protection and PPE trainings

Our Safety Culture in Action

Accountability: Every employee takes personal responsibility for safety, ensuring tasks are not performed unless they can be completed safely.

Attitude: Safety is viewed not just as a policy, but as a value—critical to the wellbeing of individuals, teams, and the organization.

Participation: Employees engage in safety initiatives by attending trainings, participating in audits and inspections, and correcting unsafe conditions or behaviors.

Communication: Open dialogue is encouraged across all levels, promoting continuous improvement through the exchange of concerns, observations, and ideas.



	2024	2023	2022
Total Injury Rate (Based on 200,000 mh)	0.52	0.46	0.51
Employee injury rate	0.69	0.59	0.53
Contractor injury rate	0.25	0.29	0.49
Lost Work Time Injuries (Total)	25	20	32
Employee LWCs	21	15	24
Contractor LWCs	4	5	8
Non-Lost Work Time Injuries (Total)	12	15	21
Employee	9	11	12
Contractor	3	4	9
Lost days	837	896	1,100
Fatal accidents Total	0	0	1
Employee	0	0	0
Contractor	0	0	1

Strengthening Safety Culture:
HSE Participation in “Safer
with Salalah” Seminar

From May 27 to 29, 2024, the HSE department from our Salalah Site proudly participated in the Salalah Freezone (SFZC) HSE Seminar, themed “Safer with Salalah.”

This important event served as a platform to reinforce best practices in health, safety, and environmental (HSE) management across the region.

Our HSE team took a leading role, delivering a presentation that mapped the process flow of legal compliance—outlining the critical steps required to meet regulatory standards and maintain a secure working environment.

Additionally, the team emphasized the importance of multi-layered gas detection systems to proactively monitor and mitigate workplace hazards, demonstrating our continued investment in safety-first operations.

“Participating in this event was a valuable opportunity to share our commitment to building a strong safety culture. By presenting our approach to legal compliance and hazard prevention, we reinforced that safety is a shared responsibility and an integral part of how we operate every day.”

Mohammed Al Aamri.
HSE Compliance Manager, Salalah Site



Health and Wellbeing

At Alpek Polyester, we are committed to fostering a workplace culture that prioritizes the physical and mental wellbeing of our employees. To support this goal, we continue to implement a wide range of wellness initiatives designed to promote a healthy work-life balance and create a supportive environment where every employee feels valued—both personally and professionally. All efforts are carried out in full compliance with applicable laws and local regulations.

Our wellness campaigns include best practice sharing, guided breathing techniques, mindfulness sessions, and stress management activities—all aimed at encouraging holistic wellbeing across our organization.

In Canada, we offer comprehensive support through programs such as Telus Health, which provides 24/7 access to online medical services, and Manulife Vitality, a platform that helps individuals understand their health and stay motivated to reach their wellness goals.

In the United States, employees benefit from an extensive suite of services, including Medical with Rx, Dental/Vision coverage, a Wellness Program, and an Employee Assistance

Program (EAP). We also provide specialized offerings such as the Health Advocacy Know Your Numbers (KYN) Wellness Program, along with targeted initiatives for weight management, cancer awareness, and mental health via the Total Brain app.

In Mexico, our wellness approach integrates the NOM 035 standard and Orienta PAE (Employee Assistance Program), providing employees and their families with free legal, medical, and psychological counseling. In addition, we run regular health awareness campaigns that educate employees on key health topics.

In the United Kingdom, employees have access to company-paid private medical care, which includes physiotherapy, counseling, optical and dental services, and an Employee Assistance Program. Onsite occupational health services—including annual medicals and general health checks—further support ongoing wellbeing. Our participation in the Better Health at Work Award initiative includes a year-round calendar of health and wellbeing events tailored to our workforce.

At Alpek Polyester Middle East, employee wellbeing is supported through regular Health Awareness Programs, including onsite medical camps organized in collaboration with our insurance providers. In 2024, our online sessions addressed key topics such as kidney disease prevention, eating and sleep disorders, hepatitis, disability, immunization, and breast cancer awareness.

Across all regions, these efforts reflect our unwavering commitment to proactive health management and to ensuring our people have access to the tools and resources they need to lead healthier, more balanced lives.





We believe that caring for our people goes far beyond the workplace. By offering preventive health initiatives, emotional well-being support, and flexible wellness options, we help our employees and their families feel protected, valued, and empowered to take care of their health in a way that works for them.

In Brazil, the Occupational Health team promotes preventive health campaigns, webinars, and workplace health talks, as well as regular medical checkups and an annual flu vaccination program. The site is equipped with its own ambulance, an on-site clinic, and 24/7 healthcare professionals.

Employees also have access to medical and dental plans, along with a range of free wellness services provided by HR, such as meal and food allowances, telemedicine, online psychological support, nutritional and fitness coaching, and a maternity care program.

In addition, employees can enjoy a variety of personalized benefits, including access to Wellhub, a

corporate wellness app and platform that provides entry to a broad network of gyms, studios, and online fitness classes. This allows employees to tailor their fitness routines based on their preferences and location, whether near their home or anywhere else in Brazil.

The Emotional Health Program was also implemented, aimed at mapping and caring for employees' emotional well-being, with the goal of promoting assertive actions to prevent mental illnesses, standardize the management of vulnerable or ill cases, contribute to stress reduction, increase engagement, and foster a more sustainable future, as well as encourage well-being and quality of life in the workplace.

Sustainable Economic Growth

DECREASE rPET
Customer complaint rate

-63%
from baseline

Launch of
INOVALPEK BRAZIL

**WINNERS OF ALPEK
INNOVATION
AWARDS**

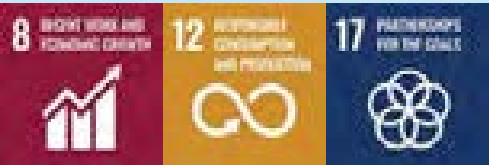
Active participation in
**CLIMATE
COLLABORATION
PROGRAMS**
with key customers

**Core business
strategic action:**
Superior positioning with
our customers.

Material aspects:
Active ESG Risk
Management, Relations
with our value chain.

GRI Standards:
102-30, 102-40, 102-42,
102-43, 102-44. 102-43,
204-1, 308-1, 308-2, 414-
1, 414-2, 102-12, 102-13.

SDGs:



Economic Performance

Sustainable growth begins with strong economic performance. At Alpek Polyester we recognize that financial resilience is the foundation upon which we build long-term value—for our customers, employees, communities, and the environment.

In the dynamic landscape of our businesses, our ability to remain competitive and agile is closely tied to how responsibly and efficiently we operate.

Our economic strategy balances short-term performance with long-term vision. Through disciplined operational management, strategic investments, and innovation in low-impact production methods, we continue to strengthen our market position while advancing our sustainability goals.



Category	2024 (US Million)	2023 (US Million)	2022 (US Million)
Revenues	5,487	5,743	6,997
Capital Investments	206	193	233
Operational expenses	5,059	5,384	6,053
Salaries	224	231	203
Benefits	45	55	68
Payments to governments	38	143	113
Investments in the community	2	3	2
Economic value distributed	5,574	6,008	6,672
Economic value retained	(87)	(265)	325

Sustainable Innovation

In an industry shaped by global demand, environmental responsibility, and evolving customer needs, innovation is essential—not optional for Alpek Polyester.

We view innovation as a key driver of sustainable progress across our production facilities.

It enables us to reduce environmental impact, enhance product performance, and create long-term value for our customers and the planet.



Alpek Polyester proudly sponsored the Industrial Innovation Specialist Program in the Food and Beverage Sector, held in Salalah.

This initiative is designed to cultivate innovation and technological development within one of the region's key economic sectors.

The program brought together industry professionals, academic experts, and young innovators to explore modern solutions for challenges faced by the food and beverage industry.

By promoting knowledge exchange and capacity building, the program aims to equip participants with the skills needed to drive sustainable growth and competitiveness.

Upon completion, participants received an industrial innovation specialist certificate, a level1 innovation certificate from the global innovation management institute in the United States, a certification from the World packaging organization and a certification from the national registry of food safety professionals.





We foster a culture of continuous improvement and cross-functional innovation; we aim to stay ahead of industry challenges while contributing to the transformation of materials science in a more sustainable direction. At the same time, we give recognition to our people for their innovative ideas.

That is why during 2024, we continued supporting the Alpek Innovation Awards, a contest designed to foster a culture of innovation across Alpek’s business units. Alpek Polyester proudly submitted 8 projects. Five of which were selected as finalists, with two recognized among the top winners due to their impact and expected benefits.



CaPETall™:
Mono Material
Packaging

A 100% PET resin for caps was developed, replacing PE/PP, enabling fully recyclable PET bottles. This boosts sales, improves recycling, and provides cost efficiencies. Partnering with industry leaders, we’re piloting this solution, which has garnered significant interest from brand companies and OEMs.

Laminate BOM
Optimization:

The production of PET-PE laminated products generates skeletal waste that wasn’t fully recycled. This project aims to develop a process to recycle the laminate regrind and increase consumption rates, allowing us to use the accumulated laminate stocks (700 MT valued at \$50/MT). The goal is to maximize regrind usage with minimal virgin material.



Inovalpek Brazil: Driving Innovation, Safety, and Efficiency from Within

At Alpek Polyester Brazil, we believe that innovation starts with our people. Launched last year, the Inovalpek program was created to inspire and reward employee-driven innovation focused on improving safety, resource efficiency, and operational excellence.

The awards were personally presented by the directors in the work areas of the winning teams. The idea authors received a trophy and won a trip to participate in an Innovation event in São Paulo.

In its inaugural year, the program received an impressive 61 ideas from across the organization, reflecting the creativity and engagement of our workforce.

Of these submissions, 31 ideas were shortlisted for evaluation by a dedicated innovation committee, and 27 have already been successfully implemented, driving real-time impact across our operations.

To celebrate these achievements and close out the first year of the program, we held a recognition event honoring the top three ideas that demonstrated exceptional innovation, feasibility, and value creation:

THIRD PLACE:

José Marcos from the Laboratory was recognized for implementing Audicomps – routine safety observation protocols that have significantly reduced the potential for workplace incidents. This proactive safety initiative reflects our ongoing commitment to creating a secure and mindful work environment.



SECOND PLACE:

Flávio de Oliveira from the Reliability team introduced a novel inspection methodology for demineralized water and ion exchange vessels. The new approach has delivered substantial efficiency improvements by saving man-hours, eliminating the need for external contractors, and reducing confined space entry risks.

FIRST PLACE:

Leonardo Queiroz from the Logistics team received top honors for his idea to maximize export container capacity, resulting in major cost savings in freight, packaging, and terminal logistics—while also contributing to a lower environmental footprint.

Each winner received a trophy in recognition of their contribution, and the participating teams were awarded a monetary bonus to celebrate their collective success.

Inovalpek exemplifies how grassroots innovation can drive sustainable progress. By empowering employees to identify and implement practical solutions, we not only strengthen our competitive edge but also reinforce a culture of continuous improvement, collaboration, and shared value.

“Innovation and creativity are things we must incorporate into our work within the organization. The idea behind Inovalpek is to reaffirm that Alpek Polyester values these themes.”

Eduardo Bulgarelli,

Director of People, Organization, and Communication.

“Balancing daily tasks with innovative thinking is something we should always recognize and reward. I hope everyone feels encouraged to continue bringing forward new ideas, which are always welcome,”

Marcelo Matos,
Director of Operations.
Brazil



Enhancing Governance- Cybersecurity

Strengthening Cyber Resilience: Key Milestones in 2024

Last year, Alpek Polyester made significant strides in advancing its cybersecurity framework, recognizing that operational continuity and digital trust are essential to long-term sustainability.

By investing in robust systems, education, and behavioral change, Alpek Polyester strengthened its defenses across all business units while fostering a culture of shared responsibility.

Through cross-functional collaboration and a proactive understanding of evolving cyber risks, employees played a central role in fortifying Alpek's digital environment. The following are four key cybersecurity achievements realized during the year:

CYBERSECURITY BEHAVIOR SURVEY

To benchmark user readiness and maturity, we conducted an enterprise-wide cybersecurity behavior survey. The results were encouraging, with an average score of 4.0 out of 5, indicating a strong awareness and preparedness level across the organization.

CYBERSECURITY AWARENESS CAMPAIGNS

A series of targeted awareness initiatives, including newsletters, case study videos, and multimedia content, were distributed not only to employees but also to

key personnel and their families. These efforts helped broaden cybersecurity understanding beyond the workplace.

COMPLIANCE THROUGH SIMULATIONS AND EDUCATION

In alignment with its awareness program, Alpek Polyester conducted simulated phishing campaigns across all business units. These exercises were complemented by comprehensive educational resources to reinforce best practices and ensure compliance with internal cybersecurity standards.

SPECIALIZED AND GENERAL CYBERSECURITY TRAINING

Recognizing the diverse needs of its workforce, we also provided role-specific training. Technical teams participated in advanced courses such as "Defending

Against AI-Enhanced Cyber Threats" and "Cybersecurity Leadership: Protecting High-Value Targets in the Digital Age." Additionally, all employees engaged in foundational cybersecurity training through the KnowBe4 platform, further embedding security into daily operations.

Through these initiatives, we reaffirmed our commitment to proactive risk management, technological resilience, and digital stewardship, ensuring that cybersecurity remains a cornerstone of operational excellence and sustainable growth.



"Cybersecurity is no longer just an IT concern, it's a shared responsibility and a pillar of our sustainability strategy. By empowering people and strengthening systems, we are building lasting digital resilience."

Dan Campbell
IT Security Services

Responsible Value Chain

In our industry, sustainability challenges and opportunities span every stage of the value chain — from raw material extraction to the end-use applications.

Therefore our approach focuses on creating value through responsible sourcing, operational efficiency, product stewardship, and customer collaboration.

In 2024, we strengthened our engagement with upstream suppliers of petrochemical feedstocks by implementing sustainability and GHG assessments, in addition to routine supplier interactions that include Supplier assessment audits, participating in supplier events and close communication on material availability and quality.

Over 65% of our key raw material suppliers have now signed our Supplier Code of Conduct, committing to environmental compliance, labor rights, and safe handling practices.

Downstream, we are working closely with customers to develop new resin

formulations and recycled content options while maintaining performance standards.

In 2024, sales of resins containing recycled PET (rPET) feedstocks grew by 22%, reflecting growing demand for circular product solutions.

Collaborating Across the Value Chain to Reduce Scope 3 Emissions

At Alpek Polyester, we recognize that addressing climate change requires collaboration beyond our own operations. A significant portion of our emissions fall under Scope 3—those indirectly generated across our value chain. To tackle these emissions effectively, we actively engage with customers and partners in joint sustainability initiatives that align with our shared goals for a low-carbon future.

In 2024, we strengthened our Scope 3 reduction efforts through strategic partnerships and participation in leading customer-led programs, including:



pep+ REnew:
Through PepsiCo’s Renewable Energy Transition Program, Alpek Polyester supported the acceleration of renewable energy adoption across the supply chain. This collaboration has helped facilitate cleaner energy sourcing and encouraged suppliers to develop science-aligned emissions reduction targets.

SUPPLIER LOCT (SUPPLIER LEADERSHIP ON CLIMATE TRANSITION):
We joined PepsiCo’s Supplier LoCT platform, an innovative knowledge-sharing initiative designed to empower suppliers in their climate journey. Through expert-led community forums and an online climate school, our teams gained tools and guidance to enhance decarbonization strategies, increasing climate resilience and transparency across the value chain.

COCA-COLA REFRESH ALLIANCE:
Alpek Polyester participates in Coca-Cola’s Refresh Alliance, an industry-wide initiative focused on reducing carbon emissions, increasing circularity, and scaling sustainable packaging. Through this collaboration, we co-develop roadmaps and share best practices to minimize the environmental footprint of PET packaging.

These initiatives not only support our customers’ climate ambitions but also reinforce our own commitment to transparency, science-based targets, and enabling systemic change across industries. By working hand-in-hand with our partners, we aim to be a catalyst for responsible growth and a more sustainable value chain.

Commitment to Customers and Quality

At the heart of our sustainability strategy lies an unwavering commitment to quality and a deep understanding of our customers’ evolving needs.

We believe that delivering exceptional products and services is not only essential to our long-term success but also integral to creating lasting value for our stakeholders.

Our approach combines rigorous quality standards with active listening and continuous engagement, ensuring that customer expectations are not just met, but exceeded.

In 2024, the customer complaint rate for our virgin PET business decreased 38.5 % compared to the year before.

Our operations are structured to ensure traceability, minimize risk, and promote continuous improvement, while meeting the highest global standards. We have certified Quality and Food Safety management system, to global internal standards, most notably ISO 9001 for Quality while our food safety management systems meet GFSI recognized schemes.

Wilton, Zarate and Brazil have obtained FSSC 22000 certifications over the last two years.

A new integrated management system policy was launched in 2024, marking the first step in our journey to integrate our management systems.

Our management systems are supported internally by trained internal auditors at each location. An international workshop was held in September 2024 to train internal auditors and key personnel from Mexico,



Canada and the US to the new FSSC 22 000 version 6 standard, as part of our commitment to continually improve our management system and our people.

We continue to participate in the CDP program (Climate Change and Water Security modules). As a way to help our customers better track their own environmental footprints and they use such data to inform decision-making, reduce risks, and identify opportunities.



“Conducting internal management system audits is particularly fulfilling when it reveals unforeseen opportunities for organizational improvement. Enhancing our processes allows us to provide greater value to all stakeholders.”

Julie Murray
Compliance Manager

Our Sales and Technical Marketing teams are continuously taking the pulse of our customers and deliver that voice to the business from a product, market, and satisfaction perspective.

COMMUNICATION CHANNELS TO ENGAGE WITH OUR CUSTOMERS:

- Key account manager ongoing dialogue
- Industry Conferences and Events
- Customer meetings
- Press releases
- Transparency helpline
- CDP Supply Chain Module response
- Ongoing Sustainability
- Customer audits

THEIR MAIN CONCERNS AND ISSUES:

- Product quality and Safety
- Climate change initiatives
- Scope 3 collaboration
- Innovation capabilities
- Responsible sourcing
- Commercial issues
- Technical services
- Ethics and transparency



Customer scorecards

To maintain transparency and alignment with our customers expectations, we actively participate in customer scorecard programs, which evaluate our performance across multiple categories that don't only include product quality but also delivery, communication, logistics infrastructure and procedures, testing accuracy, among others.

In 2024, we received sustainability scorecards from key customers representing a significant portion of our revenue base.

Of those, we obtained an average of over 92% positive feedback.

We also responded to over 20 customer-specific sustainability assessments, CDP Supply Chain,

and others. These assessments often inform procurement decisions, and our improved performance has helped us maintain preferred supplier status with several major accounts.

An important recognition received at the end of 2023 by PepsiCo, was the Global Supplier Award, a testament to our collective efforts and dedication.

The award is presented to suppliers who bring innovative solutions that create substantial value for PepsiCo and their sustainability initiatives.

In our case, this recognition is a result off our steadfast commitment to expanding PET cycling and sustainable PET offerings, in collaboration with PepsiCo as our valued partner.



“By prioritizing the voice of the customer, we strengthen trust, foster loyalty, and enhance the resilience of our business. In doing so, we support sustainable growth that benefits people, the planet, and future generations”

Kevin Harrison
Global Technical Marketing Director



Our rPET Customer complaint rate decreased 63% from 2022 baseline.

In 2024, we conducted our fifth biennial customer satisfaction survey in Brazil, continuing a series that began in 2016. The survey targeted our PET and PTA customers through virtual interviews, gathering feedback from 23 PET customers—representing 94% of PET sales revenue—and all 16 PTA customers, covering 100% of PTA revenue.

This initiative aims to evaluate customer satisfaction levels, gain insights into customer profiles, needs, and expectations across ten key attributes, and strengthen our relationship across all customer touchpoints. It also benchmarks the performance of our products and services against competitors to identify opportunities for improvement, ultimately enhancing the customer experience and reinforcing Alpek's competitive edge.

Customers rated their overall satisfaction on a scale from 0 to 10. PET achieved a score of 8.20, closely aligned with the historical average of 8.25, indicating consistent service performance. PTA, however, received a score of 7.63—below the previous average of 8.47—highlighting areas for improvement. This shift partly reflects the onboarding of new PTA customers, with the customer base growing from 9 to 16 companies, underscoring the importance of deepening engagement and support for our expanded customer group.

Sustainable Packaging Innovation

In 2024, Meiwa Embalagens launched a new line of fully recyclable PET cups, manufactured using Alpek Polyester's E60A resin. This initiative reflects our shared commitment to advancing circular solutions and reducing environmental impact through sustainable packaging. By enabling recyclability without compromising performance, the E60A-based cups offer consumers a responsible alternative aligned with Brazil's growing demand for environmentally conscious products.

Learn more at www.meiwa.com.br



"For cold drinks, PET is the first option. Unparalleled resistance and transparency."

Ricardo Huang,
Meiwa's General Manager



"Through collaboration with industry peers, coalitions, governments, NGOs, and the communities where we operate, we are driving meaningful change, advancing smart policies, and scaling sustainable solutions to make a lasting impact on our circular economy goals."

Zachary M. DeWaters
Government Affairs

Collaborating for Policy and Progress

PET Promotion, Industry Engagement and Advocacy

Alpek Polyester’s Government Affairs team actively engages with trade associations to help shape industry priorities and policies. Our team serves on boards and specialized committees, ensuring alignment with advocacy efforts and maintaining real-time awareness of regulatory and policy developments.

We hold board positions with the National Association for PET Container Resources (NAPCOR) and the PET Resin Association (PETRA) and participate in key committees focused on government affairs, communications, public affairs, recycling, and technical issues. Our involvement spans leading industry associations, including the Association of Plastic Recyclers (APR), Plastics Industry Association

(PIA), The Recycling Partnership (TRP), American Institute for Packaging and the Environment (AMERIPEN), and the Sustainable Packaging Coalition (SPC).

Additionally, we are active members of numerous international associations, allowing us to monitor and respond to emerging challenges, trends, and opportunities across our global footprint.

We also support initiatives that promote the environmental benefits and circularity of PET, engaging with policymakers, NGOs, and value chain partners to advance data-driven solutions. By contributing industry expertise and advocating for science-based policy, we help foster a more informed and balanced dialogue around sustainable packaging.



TRADE ASSOCIATIONS, INDUSTRY ENGAGEMENT AND COALITIONS

Alpek Polyester is an active member of numerous industry and trade associations, as well as nonprofit and non-governmental organizations. Our participation in these groups allows us to collaborate with key stakeholders, advocate for policies that support a circular economy, and stay informed on emerging industry trends and regulatory developments.

We engage with these organizations because they represent not only PET, but the broader plastics, recycling, and sustainability sectors as well—areas that are critical to our business and our stakeholders. These groups help build consensus among diverse interests, ensuring a balanced approach to industry challenges.

While Alpek Polyester aligns with many of the positions advocated by these associations, we do not necessarily share or endorse all views expressed by every group or its members. Our representatives on boards and committees actively voice our company’s perspectives on policy and industry initiatives. As such, there may be instances where we choose not to participate in or fund specific initiatives led by these organizations.

We regularly assess the value and impact of our industry memberships to ensure alignment with our business priorities and sustainability commitments. A full list of our memberships across the regions where we operate can be found in Annex 1.



PET Planet magazine visits Salalah

In mid-September 2024, Alpek Polyester Middle East’s Salalah site had the privilege of hosting the CEO of PET PLANET Magazine, a leading global publication in the plastics and packaging industry. The visit was part of the magazine’s Middle East tour, which coincided with the Plastics Recycling Show held in Dubai.

This strategic visit served as a valuable platform to showcase our role as a key regional producer of PET Resin and Sheet,

reinforcing our leadership in sustainable PET manufacturing. The delegation had the opportunity to witness firsthand our ongoing innovations, operational excellence, and commitment to sustainable practices in polyester production.

The exchange also allowed for insightful dialogue around industry trends, circular economy efforts, and Alpek Polyester’s contributions to advancing environmental responsibility in the region. It was a testament to our transparent and forward-thinking approach, further strengthening relationships with global stakeholders in the PET and recycling value chain.

Awards and Certifications

Our commitment to sustainability, operational excellence, and continuous improvement has been recognized through a range of awards and certifications. These achievements reflect the dedication of our teams and the strength of our practices across environmental, social, and governance areas. They also reinforce our role as a responsible industry leader, driving positive impact within our operations and the communities we serve.

Country	Site	Award or Certification	Granted by
Mexico	Altamira PTA (COSO PTA and COSO PET Certificates in progress)	Industria Limpia (Clean Industry)	PROFEPA (Procuraduría Federal de Protección Ambiental)
	COSO PTA and Altamira PTA	ISO 14001:2015 Environmental Management System	AENOR (Asociación Española de Certificación y Normalización)
	COSO PTA and Altamira PTA	ISO 9001:2015 Quality Management System	AENOR (Asociación Española de Certificación y Normalización)
	COSO PET	ISO 9001:2015 Quality Management System	DQS
	COSO PET	BRC6 – Food Safety Standard (Resins)	DQS
	Altamira PTA	PASST - Self-management Health & Safety Certificate	STPS (Secretaría del Trabajo y Previsión Social)
	All MX sites and Offices	The Climate Registry Certification	The Climate Registry
Brazil	Brazil site	ISO 14001:2015 Environmental Management System	Bureau Veritas Certification (BVC)
	Brazil site	ISO 9001:2015 Quality Management System	Bureau Veritas Certification (BVC)
	Brazil site	FSSC 22000 version 5.1	Bureau Veritas Certification (BVC)
	Brazil site	Responsible Care (Brazilian Chemical Chamber)	Self Declaration
	Brazil site	The Climate Registry Certification	The Climate Registry
United States	Columbia	SCMA Safety Performance Recognition Award	SC Manufacturer’s Alliance
	Columbia	ISO 14001:2015 Environmental Management System	DQS
	Columbia	ISO 9001:2015 Quality Management System	DQS
	Cooper River	SCMA Safety Performance Recognition Award	SC Manufacturer’s Alliance
	Cedar Creek	NCDOL Silver Award	NCDOL
	Cedar Creek	Mundy Safety Award 15 Years w/o OSHA Recordable Injury	The Mundy Company

Awards and Certifications

Country	Site	Award or Certification	Granted by
Oman	Salalah	HALAL Certification of Compliance	Euro Assessment & Cert. Ltd
	Salalah	ISO 9001:2015 Quality Management System	Intertek
	Salalah	ISO 14001:2015 Environmental Management System	Intertek
	Salalah	ISO/IEC Standard 17025:2017	IAS-International Accreditation Service
	Salalah	BRC6 – Food Safety Standard	Intertek
	Salalah	PET Sheet Product. Orthodox Union Letter of Kosher Certification	Kosher Certification Service
	Salalah	ISO 45001: 2018	Intertek
	Salalah	UAE MOIAT certification for rPET and rDPET	United Arab Emirates Ministry of Industry and Advanced technology
	Salalah	EN15343 certification for mechanical recycled sheet	AENOR
	Salalah	SCS Recycled Content Standard V7-0 for a Minimum 10% Post-Consumer Recycled PET content	SCS Global Services
	Muscat office	ISO 9001:2015 Quality Management System	Intertek
	Muscat office	ISO 45001: 2018	Intertek

Annex 1 Chambers and Associations

Region	Chamber or Association / Country	Comments
North America (US and Canada)	The Recycling Partnership / US	We are Silver Funding Partners
	The Indiana Recycling Coalition / US	
	Hancock County Chamber of Commerce /US	
	NAPCOR (National Associate for PET Container Resources) / US & Canada	One of our directors participates as Vice President of the Association
	NCTO (National Council of Textile Organizations) / US	We are part of the Council
	PETRA (The PET Resin Association) / US & Canada	One of our directors participates as President of the Association
	CAPCA (Carolina Air Pollution Control) / US	We are part of the Council
	PET Resin Coalition* through the NAPCOR membership/ US	
	Plastics Industry Association/ US	
	Carolinas Recycling Association/ US	
	Mutuelle ((a coalition of petrochemical companies that collaborate on issues of safety, insurance, health and the environment) / Canada	Funding and discount on insurance premiums and training
	Chamber of Commerce / Canada Montreal East Association / Canada	
	Montreal East Association / Canada	All industries that are physically located at the east of Montreal, are part ofthis association voluntarily. Mostly CEO's, engineers and GM are involved with the city count of the East
	Bracewell	
	Retail Industry Leaders Assoc.	
	AMERIPEN	
	Association of Plastic Recycling	
	Sustainability Packaging Assoc.	
	NC State Retail Merchants Assoc.	
	MS Economic Council	
	Wayne County IN Chamber of Commerce	
	South Carolina Mnufacturers Alliance	
South America (Argentina and Brazil)	CAINTRA (Cámara Nacional de la Industria de la Transformación / Argentina	
	CAIP (Cámara Argentina de la Industria Plástica) / Argentina	
	CAIRPLAS (Cámara Argentina de la Industria de Reciclados Plásticos)/ Argentina	
	CIQyP (Camara de Industria Química y Petroquímica)/ Argentina	

Region	Chamber or Association / Country	Comments
South America (Argentina and Brazil)	AmCham (Camara de Comercio de los Estados Unidos en Argentina)/ Argentina	
	CICACZ (Comité industrial Medio Ambiente Campana- Zarate) / Argentina	
	IPA (Instituto Petroquimico Argentino) / Argentina	
	CIPETAR (Camara Industria PET Argentina) / Argentina	
	CERA (Camara exportadores) / Argentina	
	Union Industrial Zarate/ Argentina	
	Camara Comercio Argentina-Mexicana / Argentina	
	ARPET (Asociación Civil Argentina Pro Reciclado del PET) / Argentina	
	Instituto Argentino del Envase / Argentina	
	Camara importadores / Argentina	
	ABIPET (Associação Brasileira da Industria do PET) / Brazil	
	ABIQUIM (Associação Brasileira da Indústria Química) / Brazil	
Mexico	Siquimpe (Sindicato das Indústrias de Produtos Químico) / Brazil	
	ABRAFAS (Associação Brasileira de Produtores de Fibras Artificiais e Sintéticos) / Brazil	
	ANIQ (Asociación Nacional de la Industria Química)	
	AISTAC (Asociación de Industriales del Sur de Tamaulipas, A.C.)	
	CIPRES (Comisión de la Industria del Plástico, Responsabilidad y Desarrollo Sustentable (CIPRES)	
	ANIPAC (Asociación Nacional de Industrias del Plástico)	
	ECOCE (Ecología y Compromiso Empresarial)	
	RENNUEVA - Plan de Manejo para el reciclaje de EPS	
United Kingdom	British Plastics Federation	
	Chemical Industry Association	
	PET Europe	
	Northeast England Chamber of Commerce	
	Northeast England Process Industry Cluster	
	PET Container Recycling – Europe	
	RECOUP Plastics Recycling	



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